



JUSTICE STUDIES CENTER OF THE AMERICAS QUARTERLY REPORT APRIL – JUNE 2007

A. ACTIVITIES IN FULFILLMENT OF JSCA’S INSTITUTIONAL GOALS

1. *To develop in-depth studies of justice systems and promote innovative approaches to the discussion of judicial reform.*

Indicators	Results
1) A broad local and regional debate is generated by our studies. 2) Our studies are cited in other research. 3) Countries around the region implement initiatives motivated by those studies. 4) Local funding is captured in order to carry out our studies.	<p>The International Seminar “Best Practices in Latin American Justice Systems” was attended by over 150 people and featured the presentation of 30 experiences in improving justice.</p> <p>The study “Avances y desafíos de las defensorías públicas para garantizar el acceso a la justicia en las reformas procesales penales en América Latina” was completed this period. It has been added to the information to be used for the final report for the project on approaches and best practices for access to justice in the region that JSCA is drafting for the OAS.</p> <p>Work continued on the criminal judicial statistics project in Guatemala in cooperation with the Institute for Comparative Studies in the Criminal Sciences of Guatemala.</p> <p>Also, the project “Comparable Judicial Indicators” continued to develop. The purpose of this exercise is to establish comparable data for calculating judicial indicators in eight countries in the region. It enjoys the support of the IDB.</p>

1.1. Important Meetings

▪ **XVI Meeting of the JSCA Board of Directors**

The meeting was held in Buenos Aires on April 9 and featured the participation of JSCA Executive Director Juan Enrique Vargas and Secretary to the Board Francisco Cruz. On April 3, JSCA signed a cooperation agreement with the Latin American Magistrates Federation (Federación Latinoamérica de Magistrados, FLAM) as part of this event.

▪ **XXXVII Ordinary Period of Sessions of the OAS General Assembly**

This meeting began June 3 in Panama City and focused on energy for sustainable development. JSCA Board of Directors President Jaime Arellano presented JSCA’s 2006 Annual Report, which was approved in its entirety. Also, a new member of the Board was elected for the 2008-2010

period. Lucía Esther Larrandart, an Oral Trial Chamber Judge in the First Criminal Federal District of San Martín, Argentina will join the Board. Arellano traveled to Costa Rica once the GA ended in order to meet with Executive and Judicial Branch authorities and discuss issues related to the institution's activities and sustainability.

▪ **Visit of the Special Chief of the UN Mission for Stabilizing Haiti**

On June 22, 2007, Edmond Mulet, Special Chief of the UN Mission for Stabilizing Haiti visited Chile and met with JSCA Board of Directors President Jaime Arellano, Executive Director Juan Enrique Vargas, and Francisco Cruz, Secretary to the Board. The purpose of the meeting was to coordinate JSCA's contribution to efforts to improve justice in Haiti. JSCA Training Area Coordinator Mauricio Duce and Research and Projects Area Coordinator Cristián Riego trained 15 police officers from Haiti in Chile's criminal procedure reform. The police officers also visited courts, prosecutor's offices and police stations in Santiago.

▪ **II International Meeting of EUROsociAL Networks: Equality, Government and Citizenship**

Juan Enrique Vargas attended the event, which focused on "The Pillars of Social Cohesion." It was held June 25-28 in Antigua, Guatemala.

1.2. Research and Projects

a) Book "New Civil Justice for Latin America: Contributions for Reform (*Nueva justicia civil para Latinoamérica: aportes para la reforma*)"

This quarter saw the publication of this document, which brings together four studies on the progress and challenges that civil justice presents in Latin America and the Caribbean from a public policy perspective. The publication also describes civil justice reform in Spain and England.

b) Working Group on Criminal Policy in Chile

During May and June, JSCA held meetings with the experts who initially intervened in Chile's criminal procedure reform. The purpose of the effort was to reflect on the progress that has been made and challenges that have been met. JSCA Executive Director Juan Enrique Vargas, Academic Director Cristián Riego, Training Director Mauricio Duce and specialists Rodrigo Quintana, Jorge Bofia, María Inés Horvitz, Rafael Blanco and Alberto Binder attended the events.

c) Study "Progress Made and Challenges to Public Defender's Offices in Regard to Guaranteeing Access to Justice in Criminal Procedure Reforms in Latin America (*Avances y desafíos de las defensorías públicas para garantizar el acceso a la justicia en las reformas procesales penales en América Latina*)"

JSCA researcher Nataly Ponce authored this study for the OAS Undersecretary of Public Affairs' Department of Governance. It addresses the current state of public defense as well as challenges and successful practices in view of the new procedural model that has been introduced in the region. The piece serves as an input for the OAS report on best practices for access to justice in the Americas.

1.3. Management and Information

a) International Seminar "Best Practices in Latin America's New Criminal Procedure Systems"

This event was held May 22-25 at the Hotel Marriott in Santiago, Chile. It was organized by the EUROsociAL Justice Program, the Chilean Judicial Branch Administrative Corporation and JSCA with the support of the Canadian International Development

Agency and the British Council. Sponsors included the Chilean Ministry of Justice, Public Prosecutor's Office and Public Defender's Office. The purpose of the event was to analyze the processes used to implement reforms in the region, particularly innovative ideas regarding internal and extra-institutional management in Judicial Branches, Prosecutor's Offices and Public Defender's Offices and those institutions' coordination with the police.

The seminar featured visits to the Justice Center of Santiago, two master classes, three panel discussions and the presentation of 36 papers selected through a competition organized for the seminar. There was also formal space for exchange experiences that was generated in keeping with the EUROsocial Justice Program methodology. Finally, there was an optional visit to the offices of Policía de Investigaciones de Chile. A total of 213 people from throughout the Americas took part in the event, which they rated 4.5 on a scale of 1 to 5.

b) Workshop "Perspectives on the Use and Impact of Information Technologies in Justice Administration"

This event was held April 12-13 in Santiago de Chile. It was organized by JSCA and the Public Sector Division of Microsoft Latin America. The meeting was attended by 20 regional experts and was designed to evaluate perspectives for improving justice systems supported by information and communications technologies.

c) Microsoft Latinoamérica Workshop and Book on Technologies and Justice

Cristian Hernandez, Coordinator of JSCA's Management and Information Area, participated in this event on June 7 and 8. The purpose of the workshop was for Microsoft to present its strategy, available technology and products to the public sector in LAC. A total of eight experts participated, including members of IDB and regional consultants. It was held in Fort Lauderdale, Florida, U.S.A. JSCA has continued its work on a White Book on the use of technologies in justice systems in coordination with Microsoft.

d) Judicial Statistics in Guatemala

Cristián Hernández traveled to Guatemala May 7-11 in order to supervise the implementation of the second part of the project on judicial statistics for criminal law in that nation. The project enjoys the support of the Institute for Comparative Studies in the Criminal Sciences of Guatemala.

e) Comparable Judicial Indicators Project

Hernández also traveled to San José, Costa Rica from June 25-30 in order to participate in the definition of the concepts that will serve as the basis for the design of comparable judicial indicators. This project is being implemented in cooperation with IDB and is designed to establish homogenous data that allow for the calculation of comparable judicial indicators in Costa Rica, the Dominican Republic, Guatemala, Honduras, El Salvador, Nicaragua, Panama and Puerto Rico.

f) Evaluation of Labor Collection Courts in Chile

Hernández visited the labor collection courts in San Miguel, Santiago in order to verify their operation. This project is being executed by JSCA for the Ministry of Labor (Undersecretary for Social Welfare) and is designed to evaluate the first year of operation of these courts.

g) Judicial Management Project in Panama

This quarter saw the end of the process of developing terms of reference for the execution of the project on improving judicial management in Panama. The effort is being executed at the request of the European Union.

h) Workshop in Argentina's Hearing Management Office

On June 12, Cristián Hernández participated in a training workshop in La Plata, Argentina. The Hearing Management Office hopes to replicate the experience in four districts. Its purpose is to strengthen members' training.

i) 2007 Index of Online Access to Judicial Information

This quarter we reviewed the information that is available on the Internet for justice systems in the Americas in order to develop the 2007 version of this publication. JSCA pro bono intern Janice Chen is responsible for this stage of the project.

2. To promote regional cooperation and the exchange of experiences among key justice system actors.

Indicators	Results
1) A sustained increase in the number of applications for internships.	JSCA received 15 inquiries about its internship programs. Twelve people asked about pro bono internships. Of these, two were from Argentina, one was from Canada, Mexico and Brazil, four were from Chile and two were from Venezuela. There were also three inquiries regarding paid internships, one each from Argentina, Chile and Honduras.
2) A sustained increase in the number of people and institutions who apply JSCA solutions and request training.	
3) A sustained increase in the number of people who rate our training activities as useful or very useful.	Two local replicas were held in Latin America. The events benefited over 80 people. The first stage of the Inter-American Training Program was held and rated as excellent by 51% of students and very good by the remaining 49%.

2.1 Training

a) Training Trainers for Criminal Procedure Reform

A total of 223 people from 16 countries applied to this program. Sixty-seven applicants were selected to take part in it, and a total of 56 enrolled.

The first part of the program, "Basic Course: Instruments for Implementing an Oral and Adversarial System" was held this quarter in Viña del Mar, Chile May 7-11. Fifty-one percent of students rated it as excellent and the remaining 49% rated it as very good. Similarly, 66% rated JSCA's staff (attentiveness, information and support) as excellent and 32% rated it as very good. Finally, the average grade for instructors was 4.7 to 4.9 on a scale of 1 to 5.

The intermediate stage, which is offered via e-learning, began May 28.

a.1. Local Replicas

The following local replicas were held by graduates of the Training Program during this quarter:

<u>Student</u>	<u>Replica</u>	<u>Country</u>	<u>Date</u>	<u>Number of Participants</u>
<i>Erick Juárez</i>	Course for judges in Guatemala:	Guatemala	On site classes run March 3-July 12	42 judges

<i>Elias</i>	“Strengthening the Judicial Branch” – On site and distance learning classes.			
<i>Lorena Gamero - Gulliana Loza</i>	Expert Testimony in Adversarial Procedures. Lecture for public defense attorneys by Mauricio Duce.	Peru	June 16	40 public defenders from the <i>Departamento</i> of La Libertad, Trujillo, Peru
<i>Guillermo Nicora Ariel Ciano</i>	Training Course in Litigation Techniques in Guarantee Hearings JSCA Instructors - Mauricio Duce - Inés Marensi	Argentina, Mercedes, Province of Buenos Aires	June 26-7	70 public defenders, prosecutors, judges and members of the respective institutions
<i>Guillermo Nicora Ariel Ciano</i>	Training Course in Litigation Techniques in Guarantee Hearings JSCA Instructors - Cristián Riego - Inés Marensi	Argentina, La Matanza, Province of Buenos Aires	June 28-9	Approximately 50 public defenders, prosecutors, judges and members of the respective institutions

b) Virtual Training Course for Prosecutors in Latin America

This course, which is an innovative training activity implemented with the support of the Ibero-American Association and Institution of Public Prosecutor’s Offices, began May 21. It featured two cycles, the first of which began this quarter with 160 students (prosecutor’s and their assistants and similar professionals) from 15 countries in the region.

c) Participation in Working Meetings, Seminars, Lectures and Similar Events

▪ **Supreme Court of Ecuador**

On March 20, Juan Enrique Vargas participated in the “Participatory and Consultive Process” organized by this agency, offering a master class to all participants.

Seminar in Peru

On May 4, Vargas participated in the International Seminar “Challenges to the Public Prosecutor’s Office in the Implementation of Criminal Procedure Reform.” The event was organized by the Public Prosecutor’s Office Academy. Vargas also met with members of the Supreme Court.

▪ **Workshop in Ecuador**

Training Area Coordinator Mauricio Duce traveled to Ecuador on May 29 to participate in a workshop designed to establish a management model for the Cuenca Prosecutor’s Office. The activity was organized by Fundación Esquel.

▪ **Lecture in Mexico**

On June 1, Cristián Riego offered the lecture “Implementation of Oral Trial Systems in America” in the Nuevo León State Congress Building.

▪ **Human Resource Management Classes in Argentina**

On April 17, Cristián Hernández offered classes on this topic as part of the Training Program that is being developed by Fundación Carolina.

d) Visits to Chile

▪ Visit by the Third Group of Prosecutors from Callao, Peru

A group of 15 prosecutors visited JSCA April 16-18 in order to learn about Chile's criminal procedure reform. The delegation met with representatives of the Central-North and South Regional Prosecutor's Offices, the Department of Police Investigations Coordination and the Justice Center of Santiago, where they observed hearings and met with administrators and judges. Participants also met with JSCA's Training Area Coordinator and Executive Director.

e) Internship Program

▪ Paid Internships

Analía Banfi Vique, of Uruguay, completed her internship on April 20. She worked on the *Report on Judicial Systems in the Americas* and completed a research project entitled First Response Offices for Sex Crimes Victims in Chile's Metropolitan Region.

We received three inquiries about this type of internship from Honduras, Chile and Argentina.

Pro Bono Internships

Daniela Godoy Gabler, a Chilean attorney, has continued her work with JSCA. She joined JSCA in 2006 and is gathering bibliographical information on civil procedure reform in the Americas.

Also, two law students from the U.S. began in June. Alfonso Maraver of the University of Florida is participating in research on civil justice, paying special attention to monetary debt recovery processes. Janice Chen, of Georgetown University, will be working on the Index of Online Access to Judicial Information. Both will complete their work during the second week of July.

We received 12 inquiries about this type of internship from Argentina, Brazil, Canada, Chile, Mexico and Venezuela.

3. *To generate and disseminate instruments that improve the quality of information on justice in the Americas.*

3.1. *Virtual Information Center (VIC)*

Indicators	Results
1) A sustained increase in the number of people who visit our website and the institutions linked to it.	There was a 1.5% decrease in the number of visits to JSCA's main Website as compared to last quarter. The level of inquiries made by visitors decreased 19.83% as compared to last quarter.
2.) A sustained increase in the number of people who rate our virtual products and publications as useful.	There was, however, a significant (36%) increase in the number of visits to the Library section.

3.2. Website Development

The VIC staff continued to meet their two basic goals: to maintain existing applications and provide general technical support.

This quarter, the e-learning platform received the most attention from the VIC. Staff members coordinated the external programming of an expansion of the system, support of multiple courses, with the development of new modules and ability to work on various fronts. This allowed for the development of two virtual courses: the training program and a new course for prosecutors, which requires a great deal of support because participants will only be in contact with JSCA through the platform and via email.

We also continued to offer the course for Guatemala via e-learning (in this case a replica).

Two important tasks were completed for the *Report on Judicial Systems in the Americas*. We changed the initial structure of the countries for accessing information about them and created a multimedia CD.

The area also provided a great deal of support to the events staff by structuring a multimedia CD for the “Seminar on Best Practices with New Latin American Criminal Procedure Systems.”

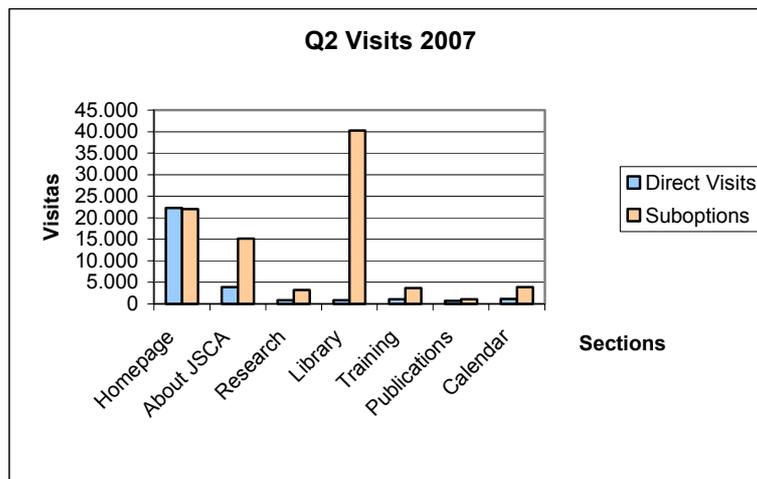
3.3. Visits to the Website

There was a slight increase (5.72%) in the number of people who accessed the Website homepage as compared to last quarter.

Overall visits to the Website decreased slightly (1.5%). This was influenced by a low number of visits to the Research section (down 72.28%). Visits to the overall contents increased by nearly 20%, mainly due to the large amount of users who viewed the contents of the library (over 40,000). See the graph below.

Section	Direct Access		Suboptions	
	Direct Visits	Compared to last quarter	Options visits	Compared to last quarter
Homepage	22,308	5.72%	21,991	23.21%
About JSCA	3,882	3.16%	15,147	-0.17%
Research	877	-72.28%	3,231	2.12%
Library	879	29.26%	40,267	35.96%
Training	1,048	22.86%	3,701	8.73%
Publications	747	30.59%	1,046	15.71%
Calendar	1,184	-6.18%	3,903	-11.36%
TOTAL	30,925	-1%	89,286	19.83%

Direct Access to the homepage corresponds to the number of visitors to the Website and Suboptions corresponds to surfing the content shown on the homepage.



a. 3.2. Communications and Public Relations Area¹

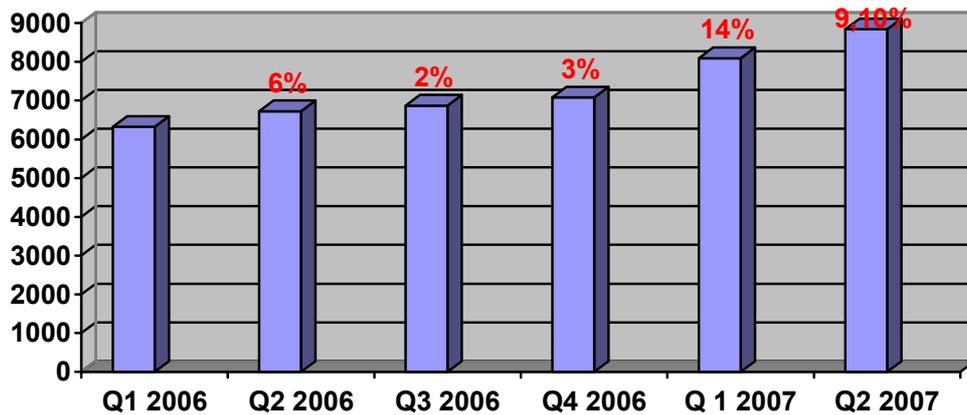
Indicators	Results
1) A sustained increase in subscriptions to Nexus Newsletter.	There was a 9.1% increase in the number of subscribers to Nexus Newsletter as compared to the previous quarter. This represents a continuation of the growth curve that we have observed over the past year.
2) A sustained increase in subscriptions to <i>Judicial Systems Journal</i> and in the citations or references to the journal in academia information systems.	20 copies were sold this quarter. An exchange was created with Fundación Libertad y Desarrollo de Chile
3) A sustained increase in mentions of JSCA in the social media.	There was a 17% increase in the number of news briefs in the local media (Chile, where JSCA headquarters is located) this quarter as compared to the same quarter in 2006. JSCA experts are asked to grant interviews on a regular basis. JSCA research documents are regularly requested for inclusion in publications, Websites and other communications and dissemination inputs, and the mass and specialized media
4) A sustained increase in the number of additions to the Virtual Library.	92 were uploaded (including articles and laws), which represents a 183% increase over last quarter.
5) A sustained increase in the number of documents added to the physical library.	This quarter, 249 new titles were added, including audiovisual material, books, journals and newsletters. We received visits from students from Chilean and foreign universities who requested material for their research. The libraries of several judicial institutions continue to send their publications to JSCA. Our publications exchange continues to meet with good results.

a) **Nexus Newsletter (73-75):**

¹ Based on statistics from March 15, 2007.

This quarter saw the publication of three monthly newsletters, all of which were translated into English.

We have a total of **8,840 subscribers** (6,614 in Spanish and 2,226 in English). This represents an increase of **9.1%** over last quarter. This is significant if compared to numbers from the past year (see below graph):



b) *Judicial Systems Journal*



This quarter we finished work on Issue 12 of the journal, which focused on “Other Justices.” The printing process is in its last stages, and the issue will be distributed in July.

Work on Issue 13, which will focus on Supreme Courts, began in May.

A total of **20** copies of the journal were sold this quarter.

c) **Media Coverage**

This quarter, 64 news pieces were published on JSCA, 21 in the local press and 43 in the regional press. This represents a 17% increase over the same period in 2006.

We launched four media campaigns in order to promote different events or activities through press releases and mailings directed at the specialized media and justice institutions. The subjects of these efforts were the workshop “Perspectives on the Use and Impact of Information Technologies in Justice Administration” and the International Seminar “Best Practices in New Latin American Criminal Procedure Systems.”

Also, we promoted the Virtual Course for Prosecutors and IV Inter-American Program for Training Trainers, both of which were coordinated by JSCA.

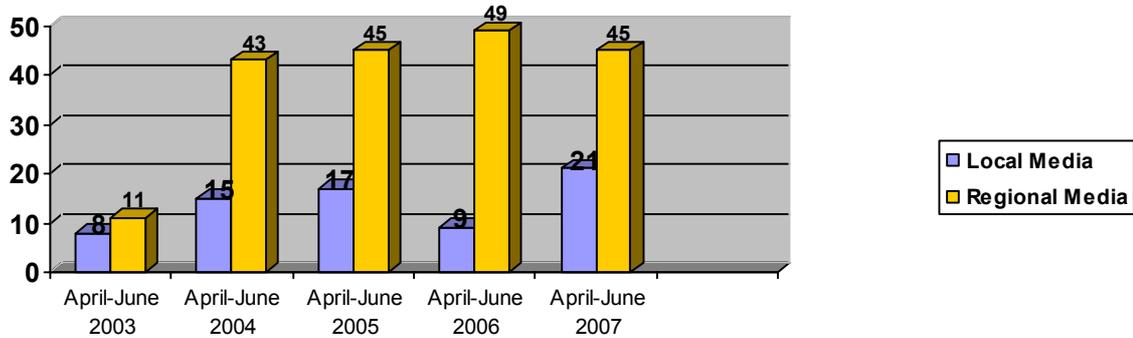
Press Coverage by Month:

April: Mentions in the press: 19 (5 local, 14 regional)

May: Mentions in the press. 29 (13 local, 16 regional)

June: Mentions in the press: 16 (3 local, 13 regional)
TOTAL: 64

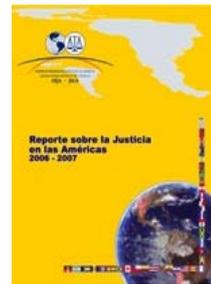
Mentions of JSCA in the Press Q2 2007 as Compared to Q2 Previous Years



d) Publications

- ***Report on Judicial Systems in the Americas 2006-2007:***

This third version of the report presented updated information in a new format. During this quarter, our staff completed the research and drafting of the country studies, and the Communications and Public Relations Area edited the texts. Also, the design and review of the proofs was completed with the print shop responsible for the publication. The Report will be submitted for distribution on June 29.



The document is being translated in its entirety into English. The translation is expected to be complete in mid-July, and the print version will be ready in August.

A total of 1,000 copies will be made available in each language. Also, for the first time, 100 advance copies will be prepared for key justice sector officials. This edition will be ready in June.

The Website containing the entire report was made available in May. It can be accessed via the JSCA Website.



A preliminary version of the report was published in CD format and presented during the closing ceremony of the International Seminar “Best Practices in New Latin American Criminal Procedure Systems.” A total of 300 copies were made available. The CD also was distributed to each of the 34 delegations in attendance at the OAS General Assembly as part of a folder with materials that included other institutional documents.

Criminal Procedure Reform in Latin America: Results of the Follow-up Project Stage IV

This quarter also saw the editing and review of the texts to be included in this publication, which includes four studies from the fourth stage of the project that JSCA launched in 2001. It also contains four experiences in innovation in countries that began their reform processes several years

ago. JSCA staff members are working on the cover and reviewing the last texts. A total of 2,000 Spanish-language copies will be printed. The publication is expected to be ready in mid-July.

As was the case with the *Report on Judicial Systems*, a preliminary version was made available at the International Seminar “Best Practices in New Latin American Criminal Procedure Systems.”

- ***New Civil Justice in Latin America: Contributions to Reform***

Work began on the design of the cover, proofreading and printing of this new publication in June. It is expected to be ready in late July. The book presents a collection of experiences with civil justice reform in Europe as well as JSCA documents on the topic that were presented at the International Seminar on Civil Justice in late 2005.

A total of 2000 copies will be made available and distributed free of charge throughout the region (recipient covers shipping costs).

e) Physical and Virtual Library

New documents continue to be added to JSCA’s virtual library. A total of **92** were uploaded (including articles and laws), which represents a **183%** increase over last quarter. During which 36 documents were added. The Virtual Library holds **5,882** documents, **1,683** of which are in English and **4,199** in Spanish. This represents a 2% increase over the previous quarter.

The high number of documents added to the collection is due to the receipt of requests to publish documents online, searches for documents in this field, and material submitted by JSCA staff.

In addition, **249** new titles (64 books, 8 CDs and 177 journals) were added to the physical library. This represents a 13% increase and brings the collection to **2,126** documents, including books, journals, manuals, theses, periodicals, CDs and DVDs.

This quarter JSCA received visitors from Chilean and foreign universities who requested research materials –mainly for theses. They either photocopied the material or borrowed it.

Finally, the libraries of judicial system institutions from around the Americas continue to send us their publications on a regular basis.

It is important to note that this quarter saw the creation of a publications exchange with Chile’s National Youth Service.

f) Consultants’ Database



We received **23** new requests to join the database from junior and senior experts. There are now **496** contacts, which represents a **5%** increase over last quarter.

g) Links to JSCA’s Website

This quarter we ascertained that our Website has 164 links with international, government, academic and civil society institutions linked to justice systems from countries around the world, including the Latin American Center for Administration for Development, the Global Legal Information Network and the Inter-American Development Bank.

B. INSTITUTIONAL SUSTAINABILITY

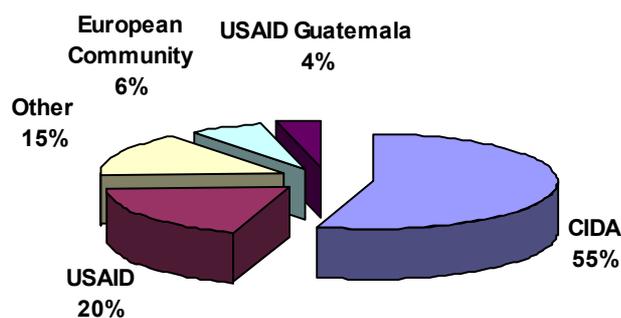
1. Financial Information

SOURCE	Starting Balance	INCOME	EXPENDITURES	Final Balance
USAID				
Activities	-12,512	145,283	83,336	49,434
Overhead		21,792	12,500	9,292
CIDA				
Activities		408,542	128,384	280,159
Overhead		55,710	15,406	40,304
EUROSOCIAL		52,856	75,619	-22,763
USAID GUATEMALA	435	33,565	16,906	17,094
IDB				
Activities	27000		10,961	16,039
Other Sources				
Other Projects	1,082	4,880	1,157	4,805
General Funds	281,480	122,493	83,419	320,554
TOTAL	297,485	845,121	427,688	714,918

1.1. INCOME AND EXPENDITURES

1.1.1. INCOME FOR APRIL-JUNE 2007

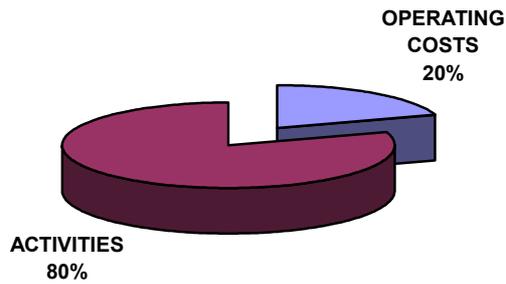
JSCA's main donors this period were CIDA, USAID and income generated through seminars and consultancies.



1.2 SPENDING

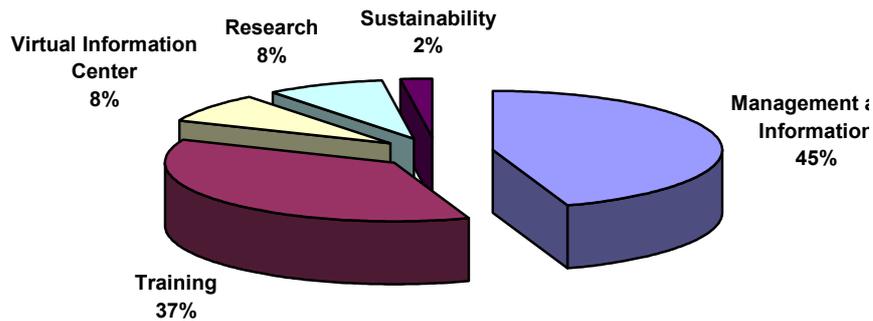
1.2.1 TOTAL SPENDING (%)

This quarter, spending on activities increased from 66% of all expenditures last period to 80%. As a result, spending on operations decreased from 34% to 20%.



1.2.2 SPENDING ON ACTIVITIES (%)

Activities-related spending mostly went to the Management and Information and Training Areas.



1.2.3 EXPENDITURES ON ACTIVITIES

Activities	
a) Research	
Salaries	20,657
Updating of Follow-up Study	7,004
b) Training	
Salaries	36,763
Inter-American Training Program	47,166
Specialized Virtual Courses	9,883
International Meetings and Seminars	22,723
Organization of and Participation in Seminars	8,274
Buenos Aires Replica	444
c) Management and Information	
Paid Internships	874
Best Practices Seminar	85,677
Information Technologies	8,597
Report on Judicial Systems	4,667
Civil Justice Reform	20,003
Comparable Judicial Indicators and Standards	10,961
Information Gathering in Guatemala	16,906
Other Seminars	4,519
d) Virtual Information Center	
Website	11,841
Newsletters and Publications	16,395
e) Sustainability	
Sustainability Actions	8,026
Subtotal	341,379