



JUSTICE STUDIES CENTER OF THE AMERICAS QUARTERLY REPORT OCTOBER - DECEMBER 2007

A. FULFILLMENT OF JSCA'S INSTITUTIONAL GOALS

To develop in-depth studies of justice systems and promote innovative approaches to the discussion of judicial reform.

Study on Intelligent Prosecution and Community Networks in the Eastern Sector of Santiago

The first progress report for this study was submitted. The document includes a preliminary analysis of statistical information and interviews conducted to date. This study is being implemented by JSCA for the Eastern Sector Prosecutor's Office for the Metropolitan Region. Its purpose is to explore networks and external resources available to the prosecutor's office in order to develop intelligent prosecution intervention plans in the municipalities of Ñuñoa, La Reina and Peñalolén.

Judicial Statistics in Guatemala

Cristián Hernández, Coordinator of JSCA's Management and Information Area, traveled to Guatemala in December in order to participate in the drafting of final reports for the project on judicial statistics on criminal justice in Guatemala. It is important to note that this project is being executed with the support of the Institute for Comparative Studies in the Criminal Sciences of Guatemala (*Instituto de Estudios Comparados en Ciencias Penales de Guatemala, ICCPG*).

Comparable Judicial Indicators Project and the Ibero-American Plan for Judicial Statistics

The third round of preparatory workshops for the XIV Ibero-American Judicial Summit took place November 6-9 in San José, Costa Rica in parallel with a workshop designed to promote progress on the design of the Ibero-American Plan for Judicial Statistics as part of the project "Comparable Judicial Indicators." JSCA has received funding from the IDB for this effort. The following countries are participating in the plan: Costa Rica, the Dominican Republic, El Salvador, Guatemala, Honduras, Nicaragua, Panama, Puerto Rico, Colombia, Chile, Spain and Mexico.

White Book on Information and Communications Technologies and Justice Systems

This quarter JSCA continued its work on this document on the use of technologies in justice systems in Latin America in coordination with Microsoft. To date we have received and are incorporating observations on the first draft.

Joint Project with Chile's Ministry of Justice: "Designing a Public Bidding Model for Mediation Services"

This quarter saw the launch of this project, which is being implemented in collaboration with a professional team from Universidad Diego Portales and is slated to end in early 2008. The purpose of the project is to submit to the Ministry of Justice a list of the main elements needed to use public bidding to procure family mediation services.

2007 Index of Online Access to Judicial Information

The third version of this study was published in October 2007. Its purpose is to evaluate the quality and quantity of data that the judicial branches and prosecution services of the 34 OAS member states provide through their Websites and rank them according to pre-set evaluation indicators.

The 2007 index compares the results from this year to those produced in 2004 and 2006 in similar JSCA studies. It also presents an analysis of the type of data that judicial systems offer online at the hemispheric level that was widely disseminated in several regional media outlets.

2. To promote regional cooperation and the exchange of experiences among key justice system actors.

Inter-American Program for Training Trainers for Criminal Procedure Reform

The intermediate stage of the program ended this quarter. The student submitted their papers on November 2 after completing the 10-module course. Grades will be published in the next quarterly report.

Participants were asked to evaluate each module. The table below presents the results:

| Please rate the course contents. | Modules 1-3 | Modules 4-6 | Modules 7-8 | Modules 9 - 10 |
|---|--------------------|--------------------|--------------------|-----------------------|
| Very Good | 68% | 64.7% | 69.9% | 67.7% |
| Good | 30.7% | 35.3% | 28.6% | 30.8% |
| Adequate | 1.3% | 0% | 1.5% | 0% |
| Inadequate | 0% | 0% | 0% | 1.5% |
| No Answer | 0% | 0% | 0% | 0% |
| Total | 100% | 100% | 100% | 100% |
| How would you rate the way in which the topics were addressed? | Modules 1-3 | Modules 4-6 | Modules 7-8 | Modules 9 - 10 |
| Entertaining and dynamic | 78.9% | 52.9% | 68.3% | 67.2% |
| Interesting | 18.4% | 47.1% | 31.7% | 32.8% |
| Nothing special | 1.3% | 0% | 0% | 0% |
| Boring and slow | 0% | 0% | 0% | 0% |
| No answer | 1.3% | 0% | 0% | 0% |
| Total | 100% | 100% | 100% | 100% |

Also, the third stage (Advanced Course) was held November 26-30 in Santiago de Chile. A total of 52 individuals qualified for the course, having completed all of the assignments for the intermediate phase including the final paper. On November 26 two Canadian prosecutors offered a presentation on adversarial procedure in that country. The course also addressed litigation techniques in oral trials and pre-trial hearings.

All of the students rated the course and the support provided by JSCA’s staff as very good or excellent.

All of the students rated the module on “Litigation Skills for Oral Trials,” as very good or excellent. Also, 97.2% of the students rated the course on “Litigation Skills for Pre-Trial Hearings” as very good or excellent.

Local Replicas of the Inter-American Training Program

| <u>Student</u> | <u>Replica</u> | <u>Location</u> | <u>Date</u> | <u>Number of Participants</u> |
|---|---|-------------------------------|------------------------------------|---|
| <i>Luis Ramírez</i> | Oral Litigation Workshop | Chiquimula and Guatemala City | October 15, 2007 – January 6, 2008 | 28 attorneys, prosecutors, public defenders and judges |
| <i>Cristian Riego</i> | Inter-Institutional Training for In-Flagrante Plan | Bahía Blanca, Argentina | November 2-3 | 48 attorneys, judges and others |
| <i>Cristian Riego</i> | Inter-Institutional Training for In-Flagrante Plan | Morón, Argentina | November 5-6 | 65 attorneys, judges and others |
| <i>Carlos Andrés Gómez and Camilo Ortiz Jaramillo</i> | Forum on Oral Justice in Colombia | Bogotá, Colombia | November 8-9 | 141 students, academics, judges, prosecutors and public defenders |

First Meeting of the Network of Graduates of the Inter-American Training Program

This meeting was held October 12 in Lima, Peru. The activity was attended by 45 former students and divided into two blocks. During the first the participants were given a description of the Open Society Justice Initiative Program regarding pre-trial services in the area of preventive custody. In the second block, four participants presented for experiences with problematic implementation of procedure reforms and related initiatives. This allowed those in attendance to learn about, discuss and exchange ideas about the material presented. The activity was designed to present information and to allow participants to expand their network of contacts.

Virtual Training Program for Latin American Prosecutors

A total of 68 prosecutors and other professionals participated in this program, which ran from August 20 through October 26.

The second cycle covered a 10-week period plus a review day and, like the first cycle, consisted of four modules that ended with a series of 20 multiple choice and true or false questions. A score of 70% or better on the exercises was required to pass. Fifty-six students, or 76.5% of the participants, passed. A breakdown of the final grades is provided in the table below:

| Average Grade for the Four Modules | Number of Students | Percentage |
|---|---------------------------|-------------------|
| 90% or higher | 16 | 30.8% |
| 80% - 89% | 21 | 40.4% |
| 70% - 79% | 15 | 28.9% |

As has been the case in the past, students were given an opportunity to evaluate the virtual course:

| Program Content | Percentage |
|--------------------------|-------------------|
| Very Good | 78,6% |
| Adequate | 21,4% |
| Sufficient | 0% |
| Insufficient | 0% |
| Presentation | Percentage |
| Entertaining and Dynamic | 71,4% |
| Interesting | 28,6% |
| Nothing Special | 0% |
| Boring and Slow | 0% |

Seminar: “Challenges Faced by the Public Prosecutor’s Office in Latin America”

In our last quarterly report we mentioned that we organized the closing seminar on this topic in collaboration with Venezuela’s prosecution service. The event was held November 21-22 in Caracas and was attended by 110 prosecutors and prosecution service attorneys from around the region. All participants rated the event as very good or excellent overall, and rated its contents and panels as follows:

| | Panel 1 | Panel 2 | Panel 3 | Panel 4 |
|-------------------|----------------|----------------|----------------|----------------|
| Excellent | 77.8% | 77.8% | 66.6% | 55.5% |
| Very good | 22.2% | 22.2% | 22.2% | 44.4% |
| Good/ Acceptable | 0% | 0% | 11.1% | 0% |
| Regular | 0% | 0% | 0% | 0% |
| Poor/Unacceptable | 0% | 0% | 0% | 0% |

The seminar featured the participation of Juan Enrique Vargas, Mauricio Duce and Cristián Riego from JSCA as well as Board member Germán Garavano. Eight other speakers from Argentina, Canada, Chile and Mexico were also part of the program.

Seminar: “Monitoring and Supervision of Protective Measures”

This seminar, which included presentations by two members of the Open Society Institute Justice Initiative, was held October 16. It was organized by Universidad Diego Portales Law School, Fundación Paz Ciudadana and JSCA and held in Santiago, Chile. JSCA’s Research and Training Area Coordinators participated in various discussions. A total of 70 people attended the seminar.

V International Seminar on Judicial Management

This event was held October 10-11 in Lima, Peru and focused on “Modern Tools for Improving Judicial Management.” The seminar was organized in collaboration with the Supreme Court of Peru and was attended by some 450 people. The focus of the discussions ranged from planning and results-oriented budgets to technology for judicial management, paperless courts, Internet litigation, and the productive use of inter-institutional data. Three lectures and four panel discussions were held. Also, twenty papers that had been selected through a competition held especially for the seminar were presented.

Meeting of Experts on Civil Justice Reform

The second meeting of experts convened by JSCA was held November 16 in Santiago. Four documents were drafted to be analyzed and validated at the meeting. They were “Comparative

Study on Small Claims Civil Justice in the Americas,” by Carolina Villadiego; “Oral Civil Procedures: Basic Considerations for Their Design,” by Cristián Riego, Mauricio Duce and Felipe Marín; “Exploratory Study on the Operation of Oral Procedures in the Courts of Chile’s Metropolitan Region,” by researchers from Pontificia Universidad Católica Law School; and “Civil Justice Reform in Uruguay: Ordinary Civil Procedures in Hearings,” by Santiago Pereira.

Latin American Seminar on Oral Procedures

This event, which was co-organized by the Supreme Court of Costa Rica and JSCA, was held December 6-7 in San José, Costa Rica and attended by 140 people including JSCA’s Research and Training Area Coordinators.

Practical Training Workshops Held in Chile

◆ Delegation of Judges from the Patagonian Forum of Superior Courts

Six high-ranking judges from the Superior Courts of Argentinean Patagonia visited Santiago’s Justice Center and various operators of the criminal procedure reform in order to learn about Chile’s new model of justice. The visit included tours of the Central-North Regional Prosecution Service and Northern Regional Public Defender’s Office and observation of hearings in the guarantee and oral trial courts. The visit was held October 8 and 9.

◆ Delegation of High-Ranking Authorities of Peru’s National Public Defender’s Office

Former National Public Defender of Chile Rodrigo Quintana co-organized this visit with JSCA. Eight officials and directors of the National Public Defender’s Office traveled to Chile December 9-16 in order to train in the organization and operation of Chile’s Public Defender’s Office. The visit included talks by JSCA trainers, Mr. Quintana, members of the North and South Metropolitan Region Public Defender’s Office and the offices from other regions such as Valparaíso.

Participation in Seminars, Conferences, Meetings and Other Events

Videoconference on the Use of Information Technology for Judicial Management, with Universidad de República Dominicana

On November 30, Cristián Hernández presented on the uses and perspectives of information technology applied to judicial management in Latin America for students of the Master’s in Constitutional Law Program.

Lecture on “Organization and Judicial Management” in Trujillo, Peru

On December 7, Hernández was invited by Peru’s Supreme Court of participate as a lecturer in the First National Meeting of Judges. Approximately 300 Peruvian judges attended the event in representation of all of the country’s legal agencies.

Meeting of National Coordinators of the Conference of Ibero-American Ministers of Justice

Juan Enrique Vargas participated in this meeting, which was held December 12-13, as part of the Project on Judicial Statistics and Indicators. Vargas presented on JSCA’s experience in that field.

XV Special General Assembly of the Ibero-American Association of Public Prosecutors

Vargas participated in this event, which was held October 22-26 in Madrid, Spain.

II International Conference of the International Organization for Judiciary Training
 Vargas, Mauricio Duce and Cristián Riego participated in this event in Barcelona, Spain on October 28.

Internship Program

Manuella Junter, of Université Panteón Assas (Paris, France), performed research on civil justice, particularly recovery of minor monetary debt.

3. To generate and disseminate instruments designed to improve the quality of information available on justice in the Americas.

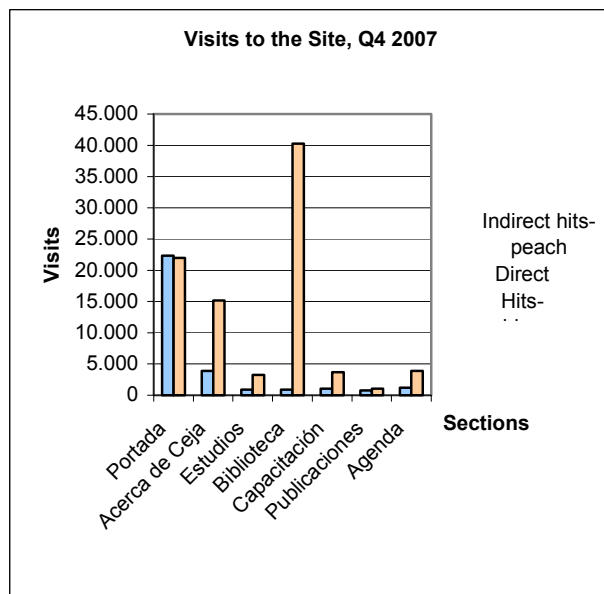
Website Developments

This quarter the Virtual Information Center developed new software for the RedEx Virtual Platform that is designed to bring together and facilitate interaction among former students of JSCA’s annual training program. The following tools have been made available to support this effort: Electronic Documents, Fora, Chat, Personal Email Addresses, Instant Messaging, and a Calendar.

This quarter saw a significant drop in the number of visitors to our Website. The only increases were in visits to the headlines listed on the homepage and the Virtual Library, the latter of which is due to increased reading of electronic documents. The below table and figure present this information in detail:

| Section | Direct Hits | | Sub-Options | |
|--------------|---------------|---------------------------|----------------|---------------------------|
| | Direct Hits | Compared to Prior Quarter | Options Hits | Compared to Prior Quarter |
| Homepage | 8,977 | -55.2% | 43,439 | 40.86% |
| About | 3,390 | -18.57% | 15,924 | -5.11% |
| Research | 954 | -32.63% | 2,645 | -14.73% |
| Library | 876 | -40.61% | 36,416 | 6.68% |
| Training | 859 | -40.31% | 2,635 | -1.83% |
| Publications | 823 | -39.22% | 912 | -2.04% |
| Calendar | 1,219 | -25.08% | 4,086 | 18.13% |
| TOTAL | 17,098 | -45.74% | 106,057 | 15.36% |

(1) Direct hits are those performed by Website visitors and Sub-options refers to browsing of the content shown on the homepage.



(Portada- Home, Estudios- Research, Capacitación- Training, Agenda- Calendar)

Nexus Newsletter (Nos. 79-81):

Three issues of JSCA’s monthly newsletter were released this quarter in Spanish and English. A total of **8,793** subscriptions are currently held (6,546 by people who read the publication in Spanish and 2,247 by those who read it in English). This indicates that there has been a sustained increase in subscriptions, as the number for the same quarter of 2006 was 7,074. There was a 20% increase in subscribers during 2007. This quarter we created a new design and format, which will be presented in January. The newsletter will continue to be distributed monthly via email, though the editorial line of its contents will change.

Judicial Systems Journal

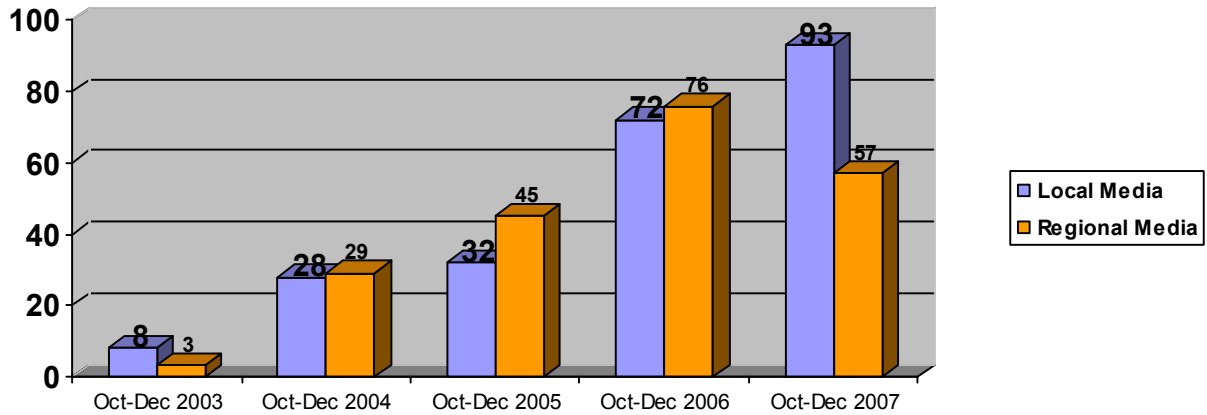
This quarter the Editorial Committee decided that the main topic of Issue No. 13 would be “Supreme Courts.” Articles on this issue were requested and the final editing process is now under way. In October the journal “Reforma Judicial” *Revista Mexicana de Justicia*, which is published by UNAM’s Institute of Legal Research, published two articles from Issue No. 12. A total of 13 issues of the journal were sold during events held in Chile.

Media Coverage

A total of 150 mentions of JSCA were made in the local and regional press (93 and 57, respectively). This reflects a 2% increase over the same period in 2006. Press campaigns were developed in order to promote events and activities and to publicize JSCA training courses through press releases that were sent to media outlets specializing in justice and institutions across the region. The activities promoted in this manner were: *2007 Index of Online Access to Judicial Information*, search for a new JSCA Executive Director, V Seminar on Judicial Management, Latin American Seminar on Oral Procedures, visit by Haitian police officers to JSCA, IV Inter-American Training Program, and the virtual course for prosecutors. We focused on the *Index of Online Access to Information* this quarters using a specific strategy for each country with the support of the institutions involved. Mentions of the publication were made in the mass media in

eight countries. Also, JSCA experts have been asked to grant interviews and contribute opinion columns in important media outlets.

Comparison of Media Coverage During 4th Quarter



Virtual and Physical Libraries

This quarter we added 74 new documents to JSCA's Virtual Library, which currently has 5,998 documents (4,313 in Spanish and 1,687 in English). This represents a 3% increase over last quarter. We added 187 new titles to the physical library (169 books, 7 CDs and 20 journals), which is a 51% increase over last quarter. The library currently holds 2,286 titles including books, journals, manuals, theses, periodicals, CDs and DVDs.

B. INSTITUTIONAL SUSTAINABILITY

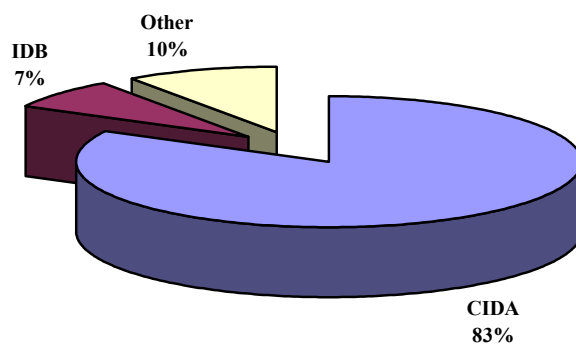
1. Financial Information

| SOURCE | STARTING BALANCE | INCOME | EXPENDITURES | END BALANCE |
|---------------------------------|-------------------------|----------------|---------------------|--------------------|
| USAID | | | | |
| <i>Activities</i> | 196,427 | | 123,367 | 73,060 |
| <i>Overhead</i> | 27,125 | | 18,505 | 8,620 |
| <i>Interest</i> | 1,044 | | | 1,044 |
| CIDA | | | | |
| <i>Activities</i> | 108,405 | 295,075 | 227,856 | 175,624 |
| <i>Overhead</i> | 19,694 | 40,237 | 27,343 | 32,589 |
| <i>Interest</i> | 4,546 | 2,020 | | 6,566 |
| EUROSOCIAL | -27,550 | | | -27,550 |
| USAID GUATEMALA | 10,788 | 457 | | 11,245 |
| IDB | | | | |
| <i>Activities</i> | -9,309 | 30,000 | 15,189 | 5,502 |
| OTHER SOURCES | | | | |
| <i>Contribution Govt. Chile</i> | 43,045 | | 43,045 | 0 |
| <i>Other Projects</i> | 742 | 26,343 | 13,417 | 13,668 |
| <i>General Fund</i> | 401,688 | 13,326 | 44,103 | 370,911 |
| TOTAL | 714,918 | 407,458 | 512,825 | 671,278 |

1.1. INCOME AND EXPENDITURES

1. 1. 1. ANALYSIS OF INCOME OCTOBER-DECEMBER 2007

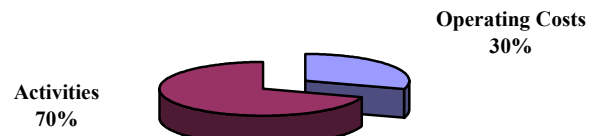
Most of the income received during the period came from CIDA and the IDB.



1.2 ANALYSIS OF EXPENDITURES

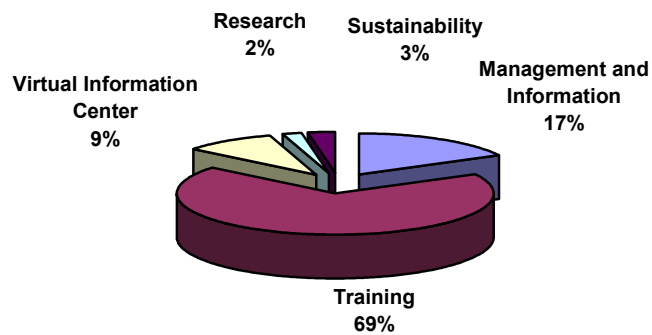
1.2.1 DISTRIBUTION OF TOTAL SPENDING (%)

This quarter the percentage of spending on activities increased from 69% to 70% and expenditures on operating costs decreased from 31% to 30%.



1.2.2 DISTRIBUTION OF EXPENDITURES ON ACTIVITIES (%)

Most expenditures on activities were related to training.



1.2.3 DETAILED DESCRIPTION OF EXPENDITURES ON ACTIVITIES

| | |
|---|----------------|
| 2. Activities | |
| a) Research | |
| Research Salaries | 7,715 |
| Follow-up Studies | 3,167 |
| b) Training | |
| Training Salaries | 56,166 |
| Inter-American Training Program | 40,329 |
| Specialized Virtual Courses | 35,328 |
| Development of Information Systems | 15,690 |
| Innovation Projects | 16,298 |
| International Seminars and Meetings | 27,613 |
| Organization of and Participation in Conferences | 31,260 |
| Local Replicas | 5,997 |
| Jednet | 13,874 |
| c) Management and Information | |
| Civil Justice Reform | 37,224 |
| Measurement of Verifiable Judicial Indicators and Standards | 16,893 |
| Gathering Statistics in Guatemala | 7,945 |
| d) Information Center | |
| Website | 13,167 |
| Newsletters and Bulletins | 20,399 |
| e) Sustainability | |
| Sustainability Actions | 9,528 |
| Subtotal | 358,593 |