



QUARTERLY REPORT  
JULY – SEPTEMBER 2004



## QUARTERLY REPORT

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## QUARTERLY REPORT

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### A. ACTIVITIES TO ACHIEVE INSTITUTIONAL GOALS

**GOAL 1:** *To conduct in-depth studies of the region's justice systems and promote innovative contributions to discussions of judicial reform*

Impact Indicators	Results
<ul style="list-style-type: none"> <li>• Broad regional and local debate is generated by studies carried out by JSCA</li> <li>• These studies are cited in other research</li> <li>• Initiatives motivated by these studies are implemented throughout the region</li> <li>• Local funds are obtained to finance these studies.</li> </ul>	<ul style="list-style-type: none"> <li>• The presentation of the Bolivian follow-up study generated broad debate and an irate reaction from Bolivian authorities, who are once again working with our local experts to improve the problem areas identified.</li> <li>• We have received various requests for permission to use JSCA documents and citations in other texts.</li> <li>• Two Provincial Workshops were held in Mar del Plata (Argentina). These events brought together 550 individuals in all, who discussed the follow-up study conducted with CELS. Participants reiterated the need to analyze a possible pilot project in one <i>departamento</i> of the province of Buenos Aires. This is only one of the potential projects that are being explored in Argentina with a view to strengthening the criminal procedure reform.</li> <li>• The Supreme Court of Justice of Honduras organized a closed workshop to discuss the results of the criminal procedure reform follow-up study in Honduras, with the aim of adopting solutions to the problems identified.</li> <li>• In Bolivia we are negotiating the co-financing of a study on Gender and the Criminal Procedure Reform, which will have international financing from Partners of the Americas</li> </ul>

## 1.1 Follow-up and Support of Criminal Procedure Reforms

### Third Stage of the Project

The finalization of this stage also concludes the original version of the Criminal Procedure Reform Follow-up Study. This stage was implemented in the Province of Buenos Aires, Argentina, and in Bolivia and Honduras. The final reports for Buenos Aires, Bolivia and Honduras now available on JSCA's Website and the comparative report will be published shortly. We have also begun the follow-up to the federal criminal procedure reform in Argentina, which focuses on the national courts in the province of Córdoba.

The second stage of the Bolivia follow-up project includes revalidation of the initial report through workshops, seminars and a large-scale celebratory event in Sucre in November 2004.

## 1.2 Access to Judicial Information

This project seeks to assess the level of information publicly available in the judicial systems of Argentina, Chile and Peru. Local reports have already been prepared and will be published in the coming days on a special Website designed for this initiative. We also hope to receive the final version of the comparative report, which will be disseminated with the country reports at

workshops held in all three countries during October and November 2004.

## 1.3. Gender and the Criminal Procedure Reform

This study aims to investigate how reformed criminal procedure systems process gender-based crimes. Country reports from Ecuador, Guatemala and Honduras have been prepared and published on our Website. The print edition of Chile's country report in this study *"Violencia de Género y Reforma Procesal Penal Chilena: Delitos Sexuales y Lesiones"* (*Gender Violence and the Criminal Procedure Reform in Chile: Sex crimes and Injury*) by Alejandra Mera and Lidia Casas was launched in September.

Based on the studies conducted, the Supreme Court of Honduras proposed organizing an inter-American seminar on gender and criminal procedure reform, which would have more impact than a number of local validation processes. The event will be held in San Pedro Sula, Honduras on November 25-26, 2004. In order to broaden the range of participants a number of grants were offered to cover registration, accommodation and meals. In all, 219 individuals applied for grants and 54 recipients were selected. In addition, France's Southern Cone Cooperation Agency has expressed interest in broadening the study to include other countries in the region of impact.

**GOAL 2: To strengthen regional cooperation and exchange among key parties in the justice sector**

Impact Indicators	Results
A sustained increase in the number of individuals who apply for JSCA internships.	<ul style="list-style-type: none"> <li>The quarter was marked by a large number of requests for information and applications for JSCA's paid internship program. 84 individuals applied for the 2 positions.</li> <li>We are also constantly receiving requests for information on the <i>pro bono</i> internships, including how they work, important dates, opportunities for participating, and also questions. Ten applications were received for the <i>pro bono</i> internships.</li> </ul>
A sustained increase in the number of institutions and individuals that show interest in applying the solutions developed by JSCA and requesting training from JSCA for this purpose.	<ul style="list-style-type: none"> <li>We have received new requests for training from organizations familiar with JSCA's work and experience in this area.</li> <li>8 requests are currently being considered from 4 countries in the region.</li> <li>Some institutions with which JSCA has worked are currently designing training activities similar to those delivered to them by JSCA.</li> </ul>
A sustained increase in the number of people who think that JSCA training activities are "useful" or "very useful."	<ul style="list-style-type: none"> <li>JSCA's training activities were evaluated positively not only in terms of material and content, but also in the quality of the training delivered.</li> <li>96% of trainees surveyed from the Educational Program rated the e-learning course modules as "adequate" or "very good."</li> <li>88% of participants in the Advanced Course rated the activity good to excellent.</li> </ul>

**a) Project *Institutional Strengthening for the Criminal Procedure Reform***

During this quarter we have continued with the second stage of the *Inter-American Program for Training Trainers for the Criminal Procedure Reform*. The intermediate course in the program, *Problems in the Implementation of the Criminal Procedure Reform*, ran from April 19 to August 6 as an e-Learning course through the virtual campus CEJACAMPUS ([www.cejacampus.org](http://www.cejacampus.org)).

The third stage of the Program was carried out in September as an on-site course entitled "Litigation Skills for an Oral System," which was held September 13-17, 2004 in Santiago, Chile. A total of 48 trainees from 16 countries participated in the course. Speakers included Canadian prosecutors Debbie Johnston and Nancy Irving, who spent two days describing how the Canadian system works. Professors Leonardo Moreno and Rodrigo de la Barra also participated, along with JSCA instructors Mauricio Duce and Andrés Baytelman.

An evaluation of the 10 modules of the second stage of the e-learning *Inter-American Program for Training Trainers for the Criminal Procedure Reform* was conducted and produced the following main conclusions:

- 68% of the trainees surveyed found the content of the modules to be "very good," which is the same percentage reported in the previous quarterly report. When added to the number of people who found the course content to be "adequate," the total approval rate of trainees was 96%.
- As in the previous report, 59% of trainees surveyed responded that the way in which the content was presented was "fun and dynamic."
- 92% of trainees surveyed found the Chat tool for reinforcing content delivered in the modules to be "very useful" or "useful." This is a 15% increase over that reported in the last quarterly report.

- Evaluation of Advanced Course in Litigation Skills in an Oral System

Among the significant results of the evaluations of this course (78% of trainees surveyed), we can indicate that 88% of trainees rated the course form very good to excellent. Also, 98% of trainees thought the course organization was very good to excellent. The module "The Work of Prosecutors in the Canadian Accusatory System" was rated as very good to excellent by 65% of trainees and the module "Litigation Skills in an Oral System" received the same ratings from 93% of students.

These programs allow JSCA to participate directly as experts in the reform processes being carried out in trainees' countries, as the trainers are experts in the basic problems of making a reformed system work properly. In addition, the unity of the group of participants indicates that the process is resulting in the creation of a network of trained individuals, which greatly facilitates the exchange of information and experiences. CIDA, the Canadian International Development Agency, expressed great satisfaction with the delivery of the course and offered other opportunities for channeling resources to JSCA.

**b) Distance Learning Program  
*Judicial Reform for Improving Governance in Latin America***

The second stage of the program was held July 7-9, 2004 in Madrid, Spain. The program was organized by the World Bank Institute (WBI), the Public Sector Group, Latin America and Caribbean Region, and the Legal Vice Presidency of the World Bank, in coordination with Spain's General Judicial Branch Council (CGPJ) and the Justice Studies Center of the Americas (JSCA). The course was delivered as an on-site seminar that included the participation of JSCA Executive Director Juan Enrique Vargas.

**c) Litigation Course in Lima, Peru**

A course on litigation skills for oral trials and preliminary hearings was held September 2-4, 2004 in Lima. The aim of the course was

to train members of Peru's *Instituto de Derecho Procesal*. Mauricio Duce, Juan Enrique Vargas and Leonardo Moreno delivered the program to thirty participants.

**d) INECIP, JSCA and the *Diario Judicial* deliver course in Argentina**

These 3 institutions agreed to carry out a training program in Argentina, taking advantage of the experience built by JSCA in the First Training Trainers Program for Criminal Procedure Reform. Promotion for this second version began in September. The course will be delivered through JSCA's e-Learning platform and will be supervised by JSCA, coordinated by INECIP, and managed by the *Diario Judicial*.

**e) Requests for Training**

JSCA received the following requests for training this quarter:

- Training Program: "Oral Litigation for a New Criminal Procedure Code," Monterrey, Nuevo León, Mexico. October 2004. This course will be delivered to 40 participants by JSCA instructors Rodrigo de la Barra and Leonardo Moreno with the assistance of Mexican academic and former JSCA fellow Alejandro Ponce de León, who is currently participating as a trainee in the Program for Training Trainers for the Criminal Procedure Reform.
- Course on Litigation Skills in the Criminal Procedure Reform Diploma Program, Universidad Nacional de Córdoba, Argentina. JSCA Instructors: Mauricio Duce and Andrés Baytelman.
- At the Annual Meeting of the *Ministerio Público Fiscal* (Public Prosecutor's Office), the seminar "The Public Prosecutor's Office and the Criminal Procedure Reform: Challenges of the Accusatory System and the Role of the Prosecutor's Office" was held by the Federal Public Ministry of the Province of

Buenos Aires on November 26, 2004.  
JSCA Speaker: Mauricio Duce.

- "I International Congress: Modernization of the Public Prosecutor's Office and the New Criminal Procedure Code of Peru," Escuela del Ministerio Público de la República del Perú. November 10-12, 2004. JSCA Instructor: Mauricio Duce.
- Seminar on Introducing Orality in Preliminary Stages and De-formalization of Investigations in the Criminal Justice System. Córdoba, November 15-16, 2004.
- "Criminal Procedure in the Province of Buenos Aires: New Management Models for Improving the System's Response." Mar del Plata, Argentina, October, 2004. JSCA speakers: Juan Enrique Vargas, Cristián Riego and Mauricio Duce.
- IV Seminar on Criminal Law and Criminology, Faculty of Economic and Legal Sciences, Universidad Nacional de La Pampa, Argentina. October 21-23. JSCA Instructor: Mauricio Duce.
- Prosecutor Training Course, Ministerio Público, Ecuador. December 2004. This activity is an extension of the training course delivered in 2003.

#### f) Other training activities

- "Debate and Reflection on the Proposed National Criminal Justice Reform," Buenos Aires, Argentina.

On August 23-24, Juan Enrique Vargas, Cristián Riego and Mauricio Duce participated with actors from Argentina's justice system to debate the future criminal procedure reforms in this country. Close to 100 people attended the event.

- Public Prosecutor's Offices of Argentina Conference

This event was held in Puerto Madryn, Argentina, on August 26-27. JSCA experts Cristián Riego and Mauricio Duce participated in the event, which focused on the work of the prosecutor's offices in Argentina. Riego spoke on Public Safety and the Role of the Prosecutor's Offices and Duce spoke on Victims in the Criminal Process. More than 300 people attended the conference.

- Visit to Temuco, Chile by a delegation of judges, prosecutors, defenders, police and members of parliament of the provinces of Chubut, Neuquén and Río Negro

27 representatives of the judicial branches, prosecutor's offices, public defender's offices, police and members of parliament from the above provinces visited Temuco, Chile from July 29-31. Visitors made a field visit to observe the criminal procedure reform in action in Chile. They attended hearings in the Guarantee Courts and an oral trial, and held meetings with different actors in the new system. JSCA members Juan Enrique Vargas and Fernando Santelices accompanied the delegation, which also signed Cooperation Agreements on behalf of their institutions.

- Visit of delegation from the *Instituto Peruano de Derecho Procesal*

5 representatives from the *Instituto Peruano de Derecho Procesal* visited Santiago and Valparaiso, Chile on Friday, August 13<sup>th</sup>. In the morning the group had a meeting at JSCA headquarters to discuss the current status of the criminal procedure reform in Peru and the potential support of JSCA in building the Institute's role as a provider of training for judicial operators.

In the afternoon delegates observed the Chilean reform in action in Valparaiso, where they attended Guarantee court hearings and held a meeting with Judge Juan Ángel Muñoz and Prosecutor Pablo Gómez. JSCA representatives Mildred Hartmann and Fernando Santelices accompanied the delegation.

- **Visit of Mexican Congressional delegation to Rancagua, Santiago and Valparaíso, Chile.**

From Monday, August 16<sup>th</sup> to Friday, August 20<sup>th</sup> members of Mexico's Congress and a presidential representative visited Santiago, Rancagua and Valparaíso. During the weeklong visit delegates made a field trip to observe the Chilean CPR in action. The first day began with a presentation by a JSCA staff member to introduce delegates to the reform in Latin America. The group then traveled to Valparaíso to observe Guarantee Court and Oral Trial hearings and to meet with different judicial systems actors. JSCA representatives Mildred Hartmann and Fernando Santelices accompanied the delegation.

- **Visit of Mexico City congressional delegation to Santiago and Valparaíso, Chile.**

Seven congressional representatives from Mexico's Federal District, 2 from the US National Center for State Courts, and 1 from USAID visited Santiago and Valparaíso, Chile from Monday, August 23<sup>rd</sup> to Friday, August 27<sup>th</sup>. The weeklong visit included a field trip to observe the Chilean CPR in action. The first day began with a presentation by JSCA staff member to introduce delegates to the reform in Latin America. The group then traveled to Valparaíso to observe Guarantee hearings, an Oral Trial hearing and meet with different judicial systems actors. JSCA representatives Mildred Hartmann and Fernando Santelices accompanied the delegation.

- **Visit of Delegation of Mexican Judges, Public Defenders, Litigating Attorneys, and Academics to Valparaíso, Chile.**

A 13-member delegation from Mexico, including judges from the Federal District and from the State of Chihuahua, public defenders, litigators, and academics visited Santiago and Valparaíso, Chile from Monday, August 30<sup>th</sup> to Friday, September 3<sup>rd</sup>. Two representatives from the National Center for State Courts and 1 from USAID- México also

accompanied the delegation. During the weeklong visit, delegates made a field trip to observe the Chilean CPR in action. The first day began with a presentation by JSCA staff member to introduce delegates to the reform in Latin America. The group then traveled to Valparaíso to observe Guarantee hearings, an Oral Trial hearing and meet with different judicial systems actors. JSCA representatives Mildred Hartmann and Fernando Santelices accompanied the delegation.

- **Visit of a Delegation from Peru's Implementation Commission for the New Criminal Procedure Code to Rancagua and Valparaíso, Chile.**

An 11-member technical delegation from the Implementation Commission of the New Criminal Procedure Code in Peru visited Santiago and Rancagua, Chile from Monday, September 27<sup>th</sup> to Friday, October 1<sup>st</sup>. Delegates included members of Peru's Public Prosecutor's Office, Judicial Branch, Ministry of Justice, and the Iris Center Peru. The weeklong visit included a field trip to observe the Chilean CPR in action. The first day began with a presentation by a JSCA staff member to introduce delegates to the reform in Latin America. The group then traveled to Rancagua to observe Guarantee hearings, an Oral Trial hearing and meet with different judicial systems actors. JSCA representative Fernando Santelices accompanied the delegation.

## 2.1. Internship Programs

Requests for information and/or applications for internships:

- *Paid internships:* A competition for 2 paid internships was held this quarter. The interns selected will work in Chile from October 2004 to March 2005. 84 applications were received and shortlist of 10 was selected and after a detailed interview process 2 women attorneys—Natalia Gambado from Argentina and Maricruz Barquero from Costa Rica—were selected. The main selection criteria were gender, previous experience in areas related



to JSCA's work, and geographic

distribution, among others.

Paid Internship Applicants 2004-2005						
Country	Women	%	Men	%	Total	%
Argentina	16	67	8	33	24	26
Bolivia	2	29	5	71	7	8
Brazil	1	33	2	67	3	4
Canada			1	100	1	1
Chile	4	67	2	33	6	7
Colombia	7	88	1	12	8	10
Costa Rica	1	20	4	80	5	6
Ecuador	1	50	1	50	2	2
El Salvador			1	100	1	1
Guatemala			5	100	5	6
Honduras	2	100			2	3
Mexico	2	67	1	33	3	4
Nicaragua	1	100			1	1
Paraguay	2	67	1	33	3	4
Peru	1	25	3	75	4	5
Dominican Republic	2	100			2	3
Uruguay	4	80	1	20	5	6
Venezuela	1	50	1	50	2	3
<b>Total</b>	<b>47</b>	<b>56</b>	<b>37</b>	<b>44</b>	<b>84</b>	<b>100%</b>

- *Pro Bono*: There were 10 requests for information and/or applications for these internships, coming from: Argentina (4), Brazil (1), Chile (1), Costa Rica (1), Honduras (1), Hungary (1) and Ireland (1). These internships have not yet been finalized.

US attorney Meredith Fensom has been working at JSCA since the beginning of September. She will be at JSCA for one year on a Fulbright scholarship.

Additionally, next month 2 US interns from American University will join JSCA to work primarily in the Virtual Information Center. The University contacted JSCA in the context of its World Capitals Program.

This type of contact and/or request for information is generally made through JSCA's network of contacts or directly online at [capacitacion@cejamericas.org](mailto:capacitacion@cejamericas.org). The following table shows interns and their areas of work for this quarter and the near future.

Name	Country	Type of Internship	Area	Period
Olisa Shaina Aber	United States	Pro-Bono	Research	May 2004 - August 2004
Sandra Wiens	Canada	Pro-Bono	ADR -Events	June 2004 - October 2004
Reid Alreed	United States	Pro-Bono	Research	June 2004 - August 2004
Theodore Chesnut	United States	Pro-Bono	Research	June 2004 - August 2004
Beatriz Boonempark	France	Pro-Bono	Virtual Information Center - VIC	August 2004 -September 2004
Meghan Hotchkiss	United States	Pro-Bono	VIC	October - December 2004
Carolina Rodríguez	United States	Pro-Bono	VIC	October - December 2004
Meredith Fensom	United States	Pro-Bono	Research	September 2004 - September 2005
Natalia Gambado	Argentina	Paid	Research	October 2004 - March 2005
Maricruz Barquero	Costa Rica	Paid	Research	October 2004 - March 2005

a) Training/Internship Activity (Hits)

The training Website received a total of 5,781 visits in the quarter, 2,597 of these to

Website

the internship sub-site. This represents a notable increase over the last quarter of 400% for the training Website and close to 300% for internships.

2.2. Networking

Impact Indicators	Results
1) A sustained increase in the number of institutions and/or individuals interested in participating in networking or regional activities promoted by JSCA.	In regard to networking with public prosecutor's offices, JSCA maintains its ties with the <i>Asociación Iberoamericana de Fiscales Generales</i> . JSCA also continues to support the work of AIDEF ( <i>Asociación Interamericana de Defensorías Públicas</i> ).
2) A sustained increase in the number of contacts made and joint projects carried out among members of these networks.	JSCA is currently organizing the <i>II Inter-American Meeting on Gender and Justice: Criminal Prosecution of Sex Crimes</i> , to be held in Honduras on November 25-26, 2004.
3) A sustained increase in the number of institutions that think that participating in JSCA networking or regional activities is "useful" or "very useful."	We continue our joint project on improving judicial statistics with Central America, the Dominican Republic and Mexico. We are developing joint projects with Bolivia and regionally with the Partners of the Americas network, promoting cooperation and joint projects among their member organizations.

a) Alternative Dispute Resolution (ADR)

On September 22-24, the III Meeting of the Americas on Peaceful Dispute Resolution was

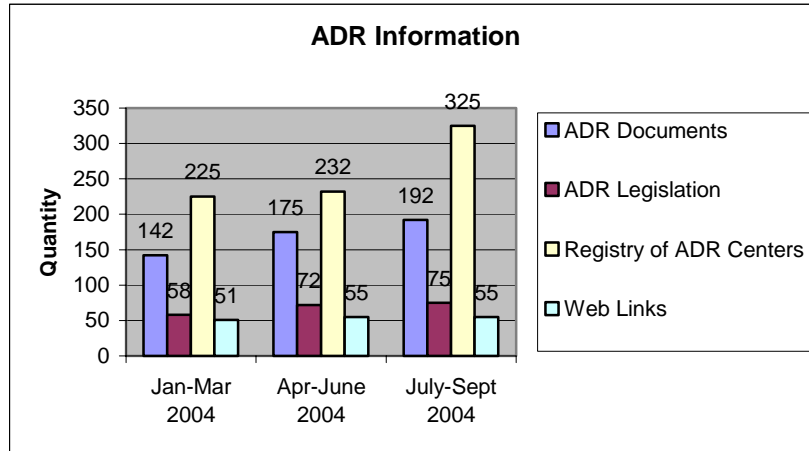
held in Viña del Mar (Chile). The event was organized by JSCA, the Chilean Ministry of Justice, and the Universidad Diego Portales. A total of 360 participants attended. The event's presentations are published on

JSCA's Website. Costa Rica was chosen to host the next Meeting.

In addition, the ADR site is being updated regularly. At last count, the site contained 58 pieces of legislation governing ADR in different countries, 192 documents on ADR, 325 institutions on the register of ADR

Centers, and 55 links to institutions that offer mediation and conciliation services in the region.

In August 2004 the ADR website was revamped in preparation for the III Meeting of the Americas for Peaceful Dispute Resolution, organized by JSCA.



### 2.3 Cooperation Agreements

Cooperation Agreements were signed on July 30<sup>th</sup>, 2004 with the *Procuración General* (Attorney General) of Chubut Province and the Superior Court Prosecutor's Office of

Neuquén province, in Argentina, as well as with the judicial branches of these provinces. On the same date an agreement of intent was signed with the Investigative Police in Chile.

**GOAL 3:** To generate and distribute instruments designed to improve information available on justice in the Americas

### 3.1. Virtual Information Center (VIC)

Impact Indicators	Results
<ul style="list-style-type: none"> <li>A sustained increase in the number of people that visit JSCA's Website and in the number of institutions that have a link to JSCA on their institutional site.</li> </ul>	<p>The site had 42% more visitors over the previous quarter.</p> <p>A total of 104 institutions from different justice systems have a link to JSCA on their institutional Websites, representing a 24% increase over the previous quarter. In 2003 this figure was 23.</p>

- A sustained increase in the number of individuals who perceive JSCA publications and virtual products to be “useful” or “very useful.”

Several sections of the Website are visited by large numbers of people.

Institutions and individuals from different organizations in regional justice systems positively comment on and congratulate JSCA on the Nexus Newsletter and other JSCA publications through our network of contacts.

The information published on JSCA's Website is replicated in other Websites.

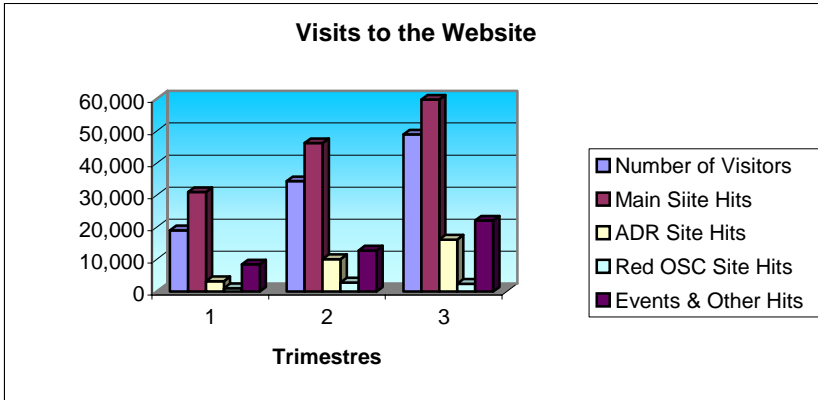
#### a) Website development & visitor flow

In this third quarter we can better appreciate the trends in the number of visitors to JSCA's Web Portal. Almost all sections of the site that are measured registered more visits than in the previous quarter, with the exception of the Red OSC Website, where visits dropped considerably, possibly as a result of the change in focus,

which was explained in the last Quarterly Report. We are fast approaching the total number of visits registered last year after only nine months of 2004.

A total of **48,961** visitors navigated in JSCA's website, for a total of **100,539** hits or visits to the different sections and/or sub-sites. The largest number of visitors consulted the Main Site (**59,802** hits), followed by the Sub-Sites (18 in all), Events Section and Special Sections (**22,125** hits), and ADR (**16,200** hits). Comparatively:

	I Quarter	II Quarter	III Quarter	%	Total to date	2003
<i>Visitors</i>	<i>19,061</i>	<i>34,396</i>	<i>48,961</i>		<i>102,418</i>	<i>104,701</i>
Main Site	30,995	46,245	59,802	29.32	137,042	
ADR Section	3,214	10,129	16,200	59.94	29,543	
Red OSC Section	1,049	2,835	2,412	-14.92	6,296	
Events and others	8,444	12,784	22,125	73.07	43,353	
<b>TOTAL</b>	<b>43,702</b>	<b>71,993</b>	<b>100,539</b>	<b>39.65</b>	<b>216,234</b>	

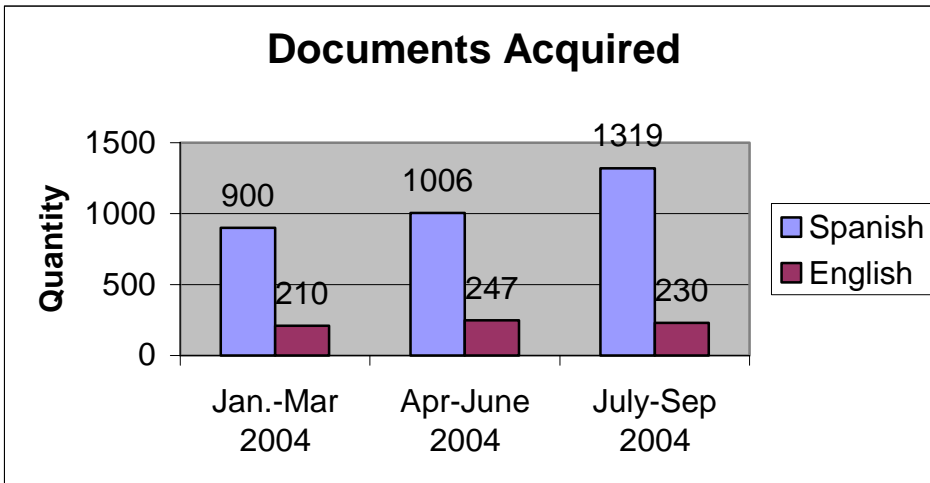


a) Virtual Library

Impact Indicator	Results
A sustained increase in the number of people visiting JSCA's Website and the number of institutions linking to it.	The virtual library recorded 2,486 visits, a 23% increase over the last quarter figure of 2,102.

Work continued on updating JSCA's print and online collections. In the case of the former, at the end of September there were 650 books, 70 journal titles, and 67 CD-Roms.

The online collection held 1,131 documents, including studies, reports, and papers; 418 texts of legislation and 302 book reviews.

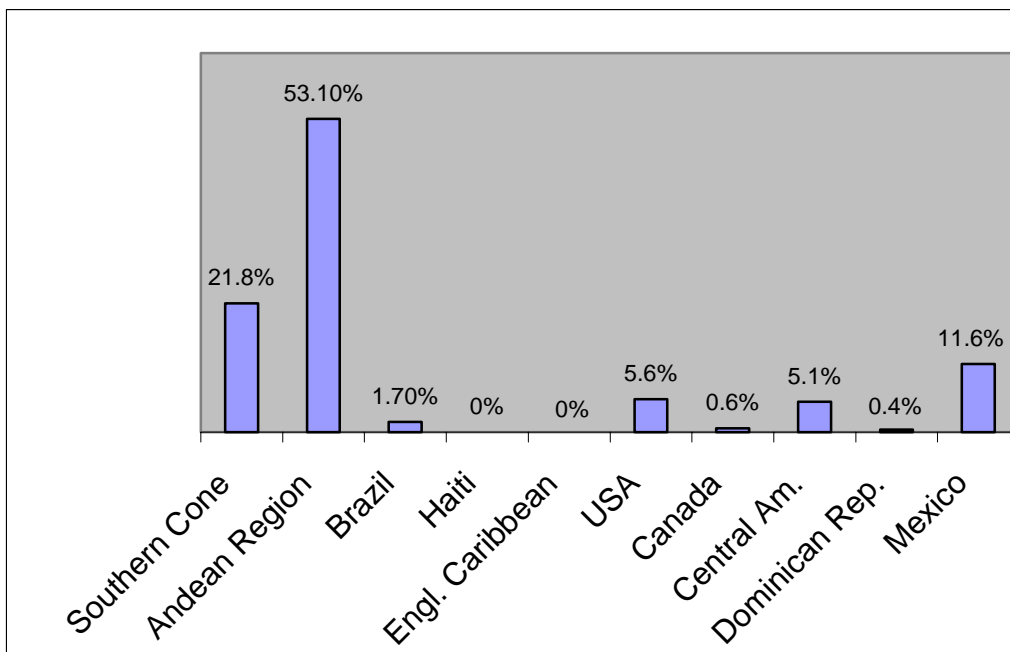


b) Other activities

- Network of Contacts

JSCA works daily on broadening our list of contacts. New contacts added in this quarter are shown below:

April- June		
Region or Country	#	%
Southern Cone	102	21.8
Andean Region	248	53.1
Brazil	8	1.7
Haiti	0	0.0
English Caribbean	0	0.0
USA	26	5.6
Canada	3	0.6
Central America	24	5.1
Dominican Republic	2	0.4
Mexico	54	11.6
<b>TOTAL</b>	<b>467</b>	<b>100</b>



**- Advanced Search Engine**

In August 2004 work was begun on developing an advanced search engine for JSCA's Website. JSCA's librarian designed a search interface and the coordinator of

Cejacampus wrote the necessary program. The engine offers search capabilities in different JSCA databases such as News, Documents, Legislation and PDF documents.

**- Global Legal Information Network (GLIN)**

In July 2004 JSCA implemented a page for the Global Legal Information Network of the US Library of Congress. The page contains information on GLIN's members and the contents of its Website. As of the end of September the site, which will provide JSCA's site users with complete legislative

texts from over 20 OAS member countries, is in test mode.

The inclusion of this site responds to the reality that for some time now JSCA's Website has been used by diverse people in the region to access information that is too disperse to obtain otherwise.

**3.2. Press and Communications Area**

Impact Indicators	Results
<ul style="list-style-type: none"> <li>A sustained increase in the number of Nexus Newsletter subscribers.</li> </ul>	<p>The number of subscribers to the monthly Nexus Newsletter has increased by 3.5% compared to the April-June quarter. Anglophones accounted for the biggest increase (7%).</p>
<ul style="list-style-type: none"> <li>A sustained increase in the number of subscribers to Judicial Systems journal; the articles published therein are cited or included in academic information systems.</li> </ul>	<p>A publicity and mass mailing strategy increased the number of educational institutions and justice system units subscribing to the Journal in their respective resource centers.</p>

Press and Communications is responsible for external and internal communications as relations with the mass media. In order to reach each of these groups JSCA has different informational tools and communication strategies that have been shown to support the dissemination of the Center's objectives, products, services and activities.

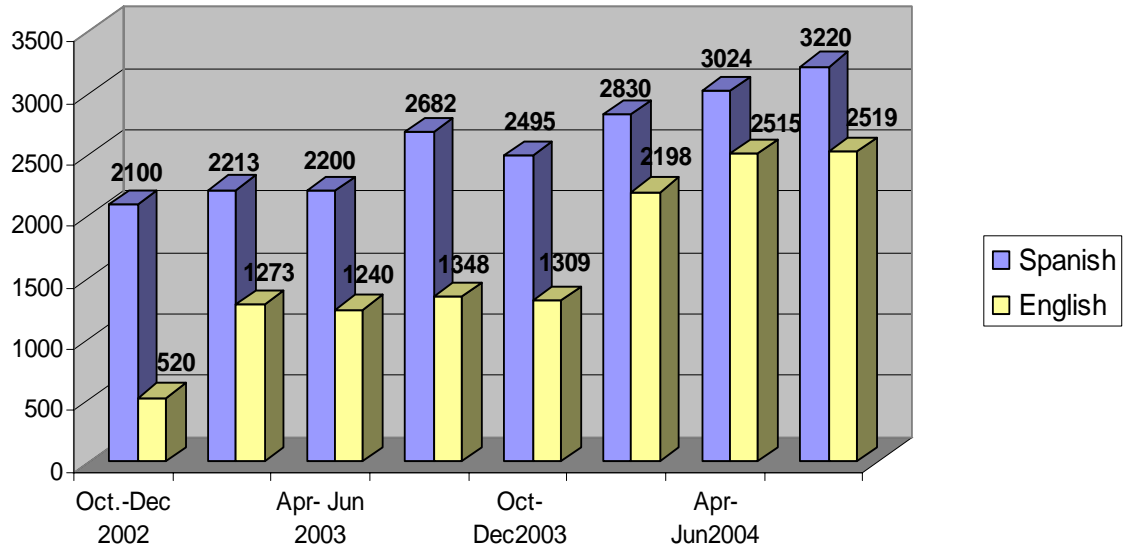
favorable position with the media and has produced feedback from user groups.

This year, in accordance with JSCA's institutional goals and lines of action, the Press and Communications department has developed a strategy to promote JSCA within the specialized press. Thus relations have been opened and others strengthened with this media group in Argentina, Chile, Peru, Bolivia, Mexico, Brazil, United States, Uruguay, Panama and Costa Rica. All of these groups publish JSCA's calendar of events and informative news.

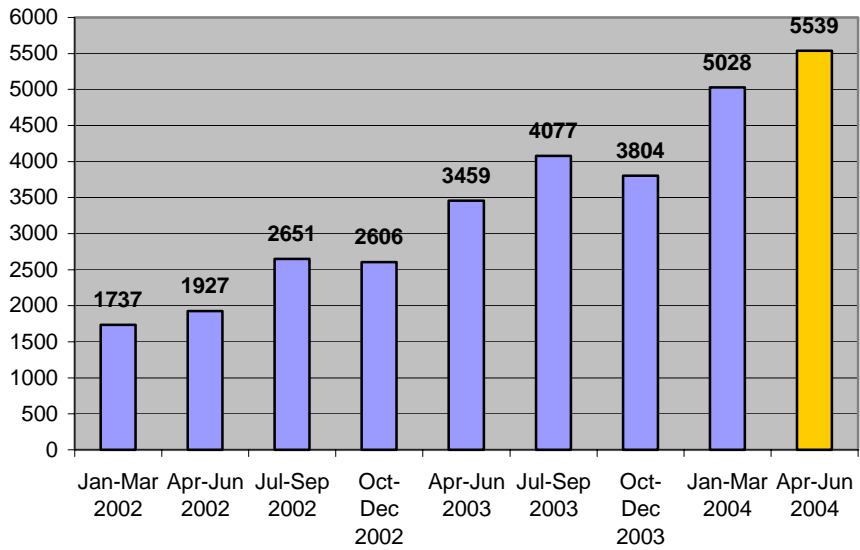
Press and Communications participates in and directly influences the Center's profile in different target groups. A multi-stage approach has positioned the Center in a

**a) Nexus Newsletter (No. 34, 35 and 36):** Subscribers to the Newsletter increased from 5,539 last quarter to 5,739 when this Report went to press, or 3.5%. Most new subscribers (7.1%) are Spanish speaking.

**Email Subscriptions to Nexus Newsletter**



**Total Nexus Newsletter Subscriptions**





## b) Press Coverage

Press coverage has increased considerably this quarter due to a media strategy developed by JSCA's Press and Communications Area. The strategy has involved establishing and maintaining contact with media outlets in the region that specialize in legal issues.

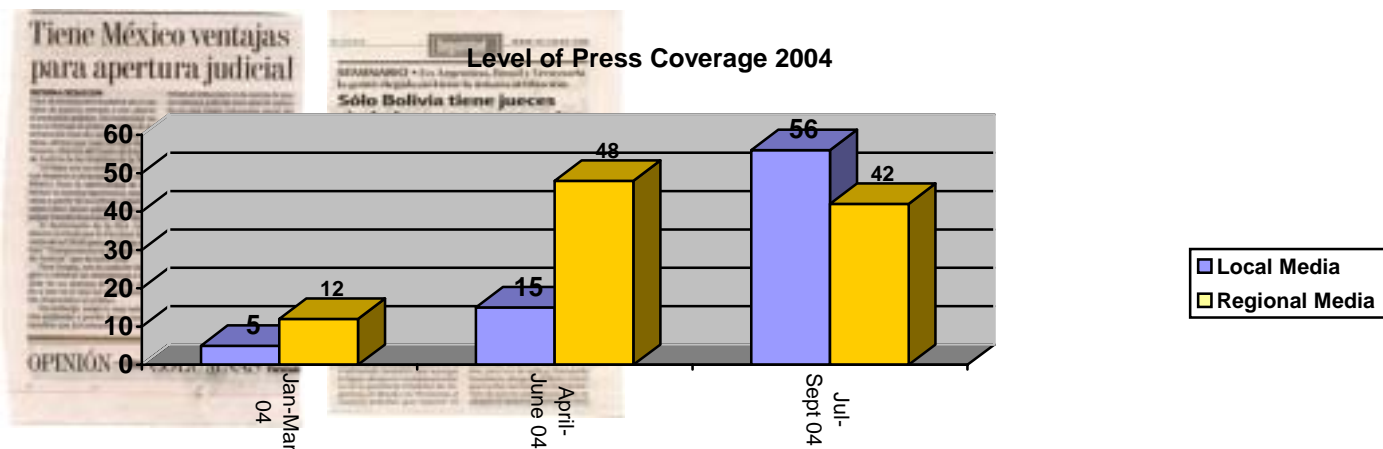
In addition, this quarter the III Meeting of the Americas for Peaceful Dispute Resolution was held, which garnered heavy coverage from the local Chilean media.

The media strategy used for the event itself included dissemination of related content

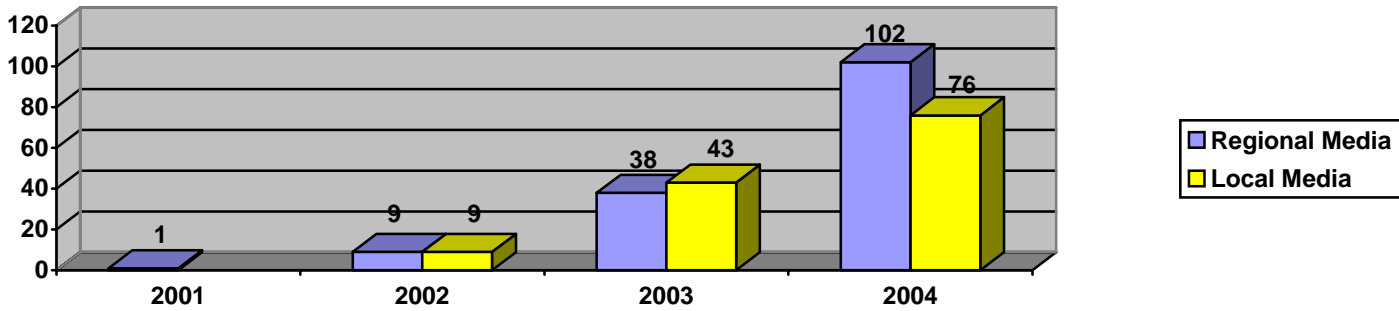
beginning two months prior to the Meeting, distribution of a press packet, and ongoing, direct contact with media outlets.

JSCA events held in different countries of the region also sparked local media interest. JSCA staff members and associates are also regularly interviewed for reports and news stories related to justice issues.

The first graph below shows the number of news items in which JSCA was mentioned in each quarter of 2004, while the second graph shows the sustained increase in news items that illustrates the high profile JSCA has achieved through its work and objectives:



### Level of Press Coverage 2001-2004



#### c) *Judicial Systems Journal*

The new *Judicial Systems Journal* Website was launched in August. Information is available in Spanish under the domain [www.sistemasjudiciales.org](http://www.sistemasjudiciales.org) and in English at [www.judicialsystems.org](http://www.judicialsystems.org).

The new Website represents a redesign of the old one, and all users can access all articles from all previous issues in HTML format. The current edition is available to subscribers only.

The page can also accept credit card payment for subscriptions purchased online.



Also in August, a mass mailing was sent to 1500 potential subscribers containing a brochure about the publication and a subscription coupon. Most of the recipients were head librarians at university law schools throughout the Americas, within judicial branches, and within legislative and executive branches

To date JSCA has received various responses to this mailing in the form of some questions and 5 proposals for exchange of publications with different universities in the Americas.

In September Issue # 7 of *Judicial Systems* was published under the central theme of Orality and Formality in Judicial Procedures.

### 1.3 Judicial Statistics

Impact Indicators	Result
Justice sector institutions of countries in the region adopt instruments that JSCA has developed to improve their information systems	The Costa Rican judicial branch is implementing a set of indicators based on those in the Coding and Decoding Manual to evaluate the performance of its courts.
Information on the functioning of the justice sector generated by JSCA is used to conduct in-depth studies or for decision-making in this sector	The Website that will house the statistical database on Justice Systems for the 34 OAS member countries is nearing completion.

### 3.3 Management and Information Area

This is a new area in JSCA. Through the follow-up studies carried out by our institution we have detected that one of the most important factors in the success of a reform initiative is the system's case management model, both in the public prosecutor's office and in terms of court hearings and trials. This aspect is almost more relevant than the text of the Criminal Procedure Code itself. In this new institutional area JSCA aims to offer countries of the region professional support in the area of case management models in implementing or planning criminal procedure reforms. This area will be responsible for continuing the studies on how judicial systems function. This will allow judicial systems to have reliable, comparable information on their own operation, even where they have little opportunity to correct their practices.

#### 1.- Project on Judicial Indicators for Central America, the Caribbean and Mexico

JSCA will act as technical secretariat to the Summit of Supreme Court Chief Justices of Central America, the Caribbean and Mexico. At their XIII summit, the group asked JSCA to collect and present relevant judicial indicators in order to report on the state of justice administration in member countries, and to begin to compare their performance in this area. A judicial statistics workshop

was held in response to this request in August in the city of Tegucigalpa, Honduras. At that time country representatives were given a spreadsheet and instructions for collecting the information required to build the indicators. Each country submitted a completed to JSCA in September.

The result of this effort will be presented at the XIV summit, to be held in October 2005 in San Juan, Puerto Rico.

#### 2.- Proposals

In September JSCA and Fundación Paz Ciudadana presented a proposal to Chile's Ministry of Justice to implement the project "Empirical Assessment of the Criminal Procedure Reform." The ministry's decision will be announced in October.

#### 3.- Statistics Project

The statistics project financed by the IDB is scheduled to conclude this year. One of the products of this project will be the publication of a book of judicial indicators. Project activities wrapped up in the July-September quarter, with all details to be finalized in the last quarter.

The data collection stage for the Project Generating Indicators and Judicial Statistics has concluded in Chile, Colombia, Costa Rica, El Salvador and Guatemala, with data collection now underway in Belize.

The information collected in the five countries mentioned will provide a picture of the state of their judicial statistical information systems. Once it is analyzed and processed, the data will allow for identifying major gaps in producing and disseminating judicial statistics, with the most important information related to the production of key indicators on the activity of the different judicial systems. These analyses will provide a general overview of the most relevant improvements needed in judicial information in the countries under study.

The data collected will also allow JSCA to optimize the instruments it has developed; in particular, the information collected has shown that the General Data Spreadsheet in the *Coding and Decoding Manual* must be fine tuned in the following aspects:

- The methodology for calculating the financial information requested in the Spreadsheet must be included.
- Definitions of some concepts in the Spreadsheet are required.
- Better instructions on how to collect the data are required.

#### 4.- Other Activities

## B. INSTITUTIONAL INFORMATION

### *JSCA Staff*

During this quarter JSCA staff welcomed Cristián Hernández, a civil-industrial engineer from the Universidad de Chile, in the position of Coordinator of JSCA's Management and Information Area. Other new additions to our headquarters include research assistants Mauricio Gutiérrez, Universidad de Chile law graduate, and Mayra Feddersen, fifth-year law student at

- More detailed definitions of the concepts measured must be included in the Coding and Decoding Glossary.

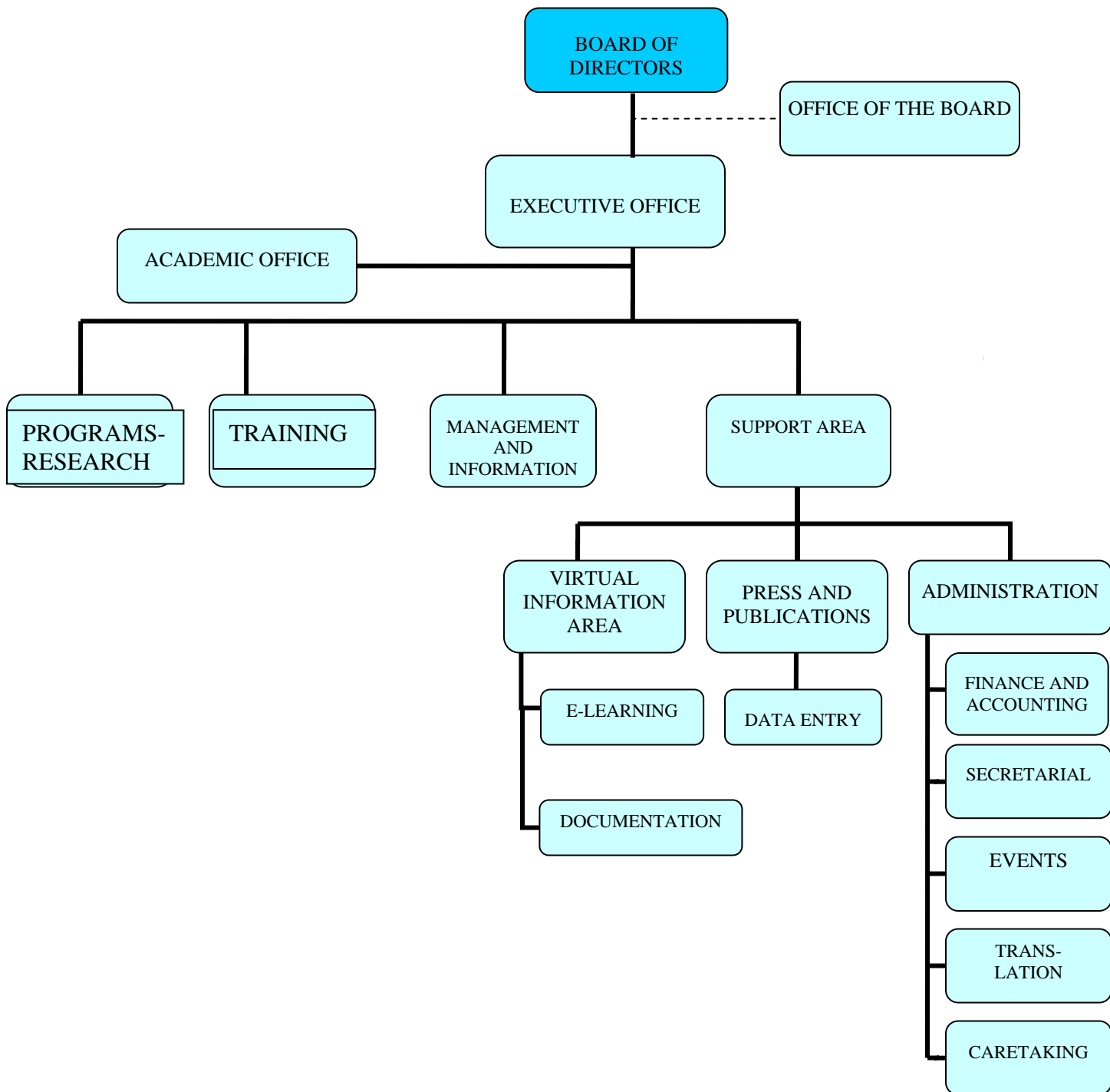
These adjustments will give those responsible for compiling judicial statistics more precise instruments for creating or improving their judicial information systems. In addition, the process of data collection now underway in Belize will provide an opportunity to assess the Manual's instruments in a country with a common (Anglo-Saxon) legal tradition.

To complement the spreadsheet approach the Index of Accessibility to Judicial Information on the Internet was also built, to measure the level of judicial information available online. A general assessment was conducted in four countries in June and needed adjustments to the index structure and categories were identified. Once these adjustments are implemented this instrument will be applied in all countries of the region.

As part of this project, preparations are underway for a workshop in the city of Buenos Aires on December 2-3, 2004, where the results of this project will be presented.

the Universidad Diego Portales, in the Research Area.

An organizational chart of JSCA is provided below:



## C. FINANCIAL REPORT

The following section reports on the use of funds contributed by JSCA's supporting

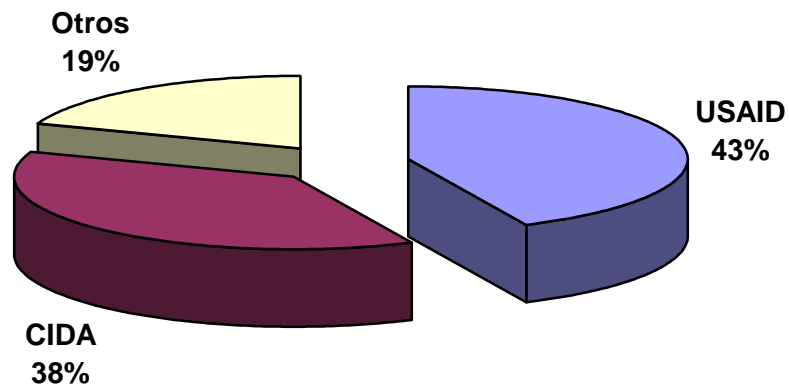
institutions to finance the Center's activities from July to September 2004.

Contributions received in this quarter were as follows:

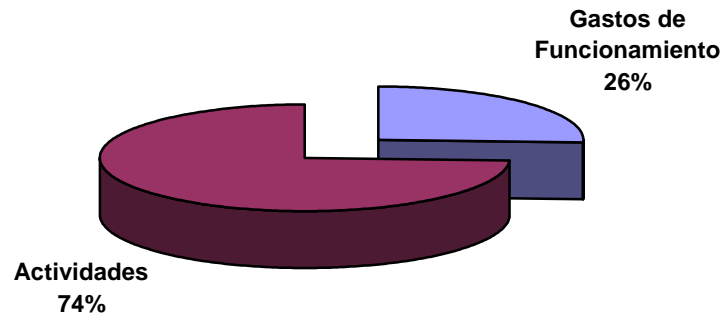
SOURCE	US\$
USAID	217,869
CIDA	189,616
Others	97,790

The programmed quarterly contributions from USAID, CIDA and others were received and employed for regional training visits.

CONTRIBUTIONS BY SOURCE (%)  
JULY- SEPTEMBER, 2004



### EXPENDITURES (%)



The relative level of expenditures for operations and activities has been maintained for this quarter.

### DISTRIBUTION OF EXPENDITURES ON ACTIVITIES (%)

