

DISPUTE RESOLUTION FOUNDATION

WHAT IS THE DRF?

The Dispute Resolution Foundation (DRF) is a private voluntary foundation established in July 1994 to establish and encourage the use of Alternative Dispute Resolution (ADR) techniques throughout Jamaica. Some of its objectives are:

- To encourage and educate the public about using ADR techniques to resolve conflicts without resorting to violence;
- To establish Peace & Justice Centres in communities throughout Jamaica;
- To increase the use of mediation services by the legal profession as a dispute resolution option.

WHAT SERVICES DOES THE DRF OFFER?

The services offered by the DRF are:

- Mediation of disputes among individuals, companies, communities, organizations, etc.
- Training of Mediators (Basic & Advanced)
- Facilitation of meetings whether at the community or corporate level
- Training of Administrators for Peace & Justice Centres
- Training in and Facilitation of Victim/Offender Conferencing.

HOW CAN ONE ACCESS ITS SERVICES?

The Dispute Resolution Foundation is based at :

The Peace Centre
5 Camp Road
P. O. Box 543
Kingston 5.
Tel.: (876) 906-2456; 908-3657
Fax: (876) 754-9769
E-mail: drf@mail.infochan.com

There are groups of trained mediators in every parish in Jamaica and these can be accessed by calling The Peace Centre for information.

WHO CAN ACCESS THE DRF'S SERVICES?

- Any one who is having a dispute and who would like to have a say in how the matter is resolved.
- Any one who wishes to be trained as a Mediator.

WHAT IS MEDIATION?

Mediation is a voluntary dispute resolving process in which a trained third party (the mediator) facilitates and co-ordinates the negotiations of disputing parties.

WHY USE MEDIATION?

- Mediation reduces delays
- Mediation reduces cost
- Mediation circumvents red tape and formality
- Mediation acknowledges the rationality of disputants to solve their own problems
- Mediation provides a safe, private environment for disputants to be heard and generate their own solutions to their problems.

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